Pharmacy Flowchart
NSW s100 HSD Co-payment Program

Pharmacist receives the prescription from the patient

CHECK - Is the Section 100 HSD prescription for:
- HIV antiretroviral therapy (HIV ART)?
- Hepatitis B?
- Clozapine (maintenance therapy only)?

Yes → Does the patient have their 'patient consent form'?

No →

(Yes branch) Does the patient have their 'patient consent form'?

Yes | **No**

Yes	No	No (not S100 HSD)
Patient **is eligible** to have their co-payment waived by the NSW State government	Patient is **not eligible** to have their co-payment waived by the NSW State government	Patient is **not eligible** to have their co-payment waived through the NSW s100 HSD Co-payment Program
Dispense prescription	Dispense prescription	Dispense prescription.
Patient consent form is acknowledged by the pharmacy		
Waive patient co-payment	The co-payment will need to be paid for by the patient	The co-payment will need to be paid for by the patient
Issue Safety Net sticker	Issue Safety Net sticker	Issue Safety Net sticker
Submit claim online through the NSW s100 HSD Co-payment Program portal	Refer patients to the Patients Fact Sheet for more information	
Payment received based on claim details entered in portal		