



**The Pharmacy
Guild of Australia**

Industry Update

PRESENTED BY: TRENT TWOMEY, National President
SUZANNE GREENWOOD, Executive Director



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SPECIAL GUEST

Hon. Anthony Albanese, MP
Leader of the Opposition





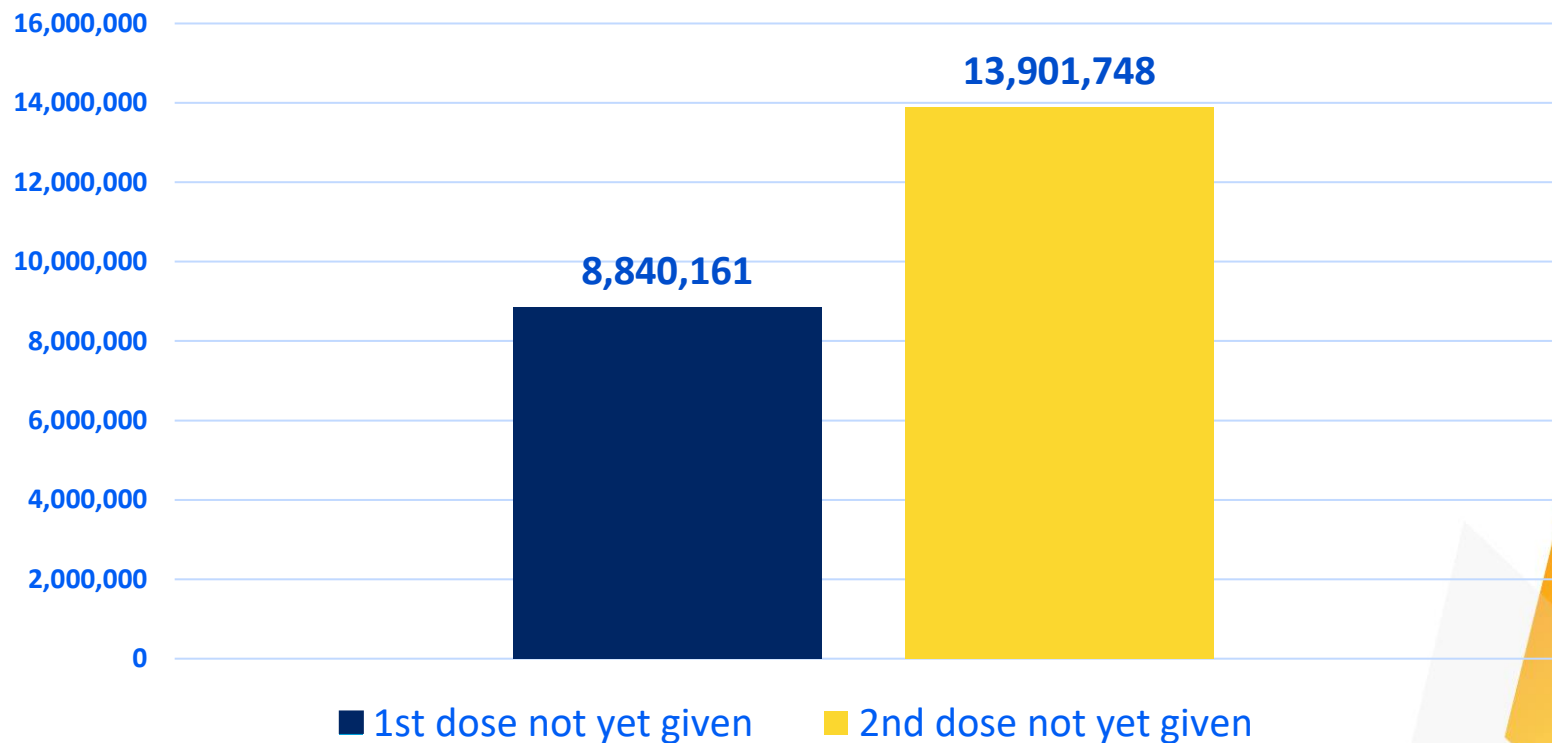
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State of Play



22.7 million COVID-19 vaccine doses not yet given to patients

Population 12 and over*

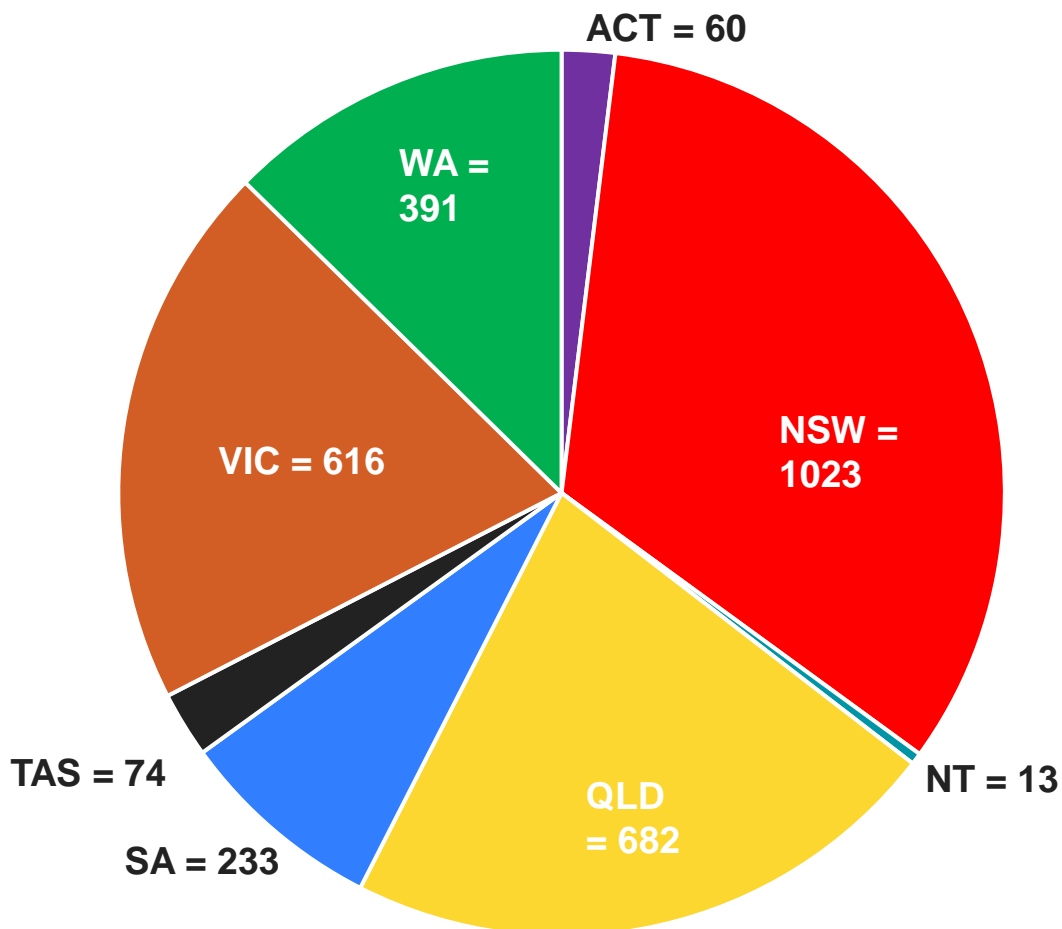


- Assumes 12-15 year olds have not received first or second doses
- Data as at 5 September

3,092 pharmacies today



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As at 7 September
425,800
COVID-19 vaccines
administered by
community
pharmacy reported
in AIR



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The Rollout



HOW EFFECTIVE ARE THE COVID-19 VACCINES?



	Astra Zeneca	Pfizer	Moderna*
Reducing Hospitalisation	86%	87%	86-96%
Reducing ICU Admission	86%	87%	100%
Reducing chance of Death	90%	92%	96%

Percentages provided are after second dose

* Early numbers from limited studies



COVID-19 Vaccination: Jurisdictional comparison

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA
Vaccines	All ARTG listed	AZ PF Moderna	AZ PF	All ARTG listed	All ARTG listed	AZ	All ARTG listed	All ARTG listed
Minimum age	≥10 and/or as TGA approved	AZ ≥18 PF ≥16 Mod ≥18	1 st AZ ≥60 2 nd AZ ≥18 PF ≥16 and 12-15 priority categories	As TGA approved	as TGA approved	1 st AZ ≥60 2 nd AZ ≥18	as TGA approved	as TGA approved
Who can administer	Pharmacists Interns	Pharmacists Interns	Pharmacists	Pharmacists Interns Pharmacy students	Pharmacists Interns	Pharmacists	Pharmacists	Pharmacists Interns

As of 8 September 2021

Other variations or specifications are related to location, booking systems, consent, records.



Approval vs Eligibility

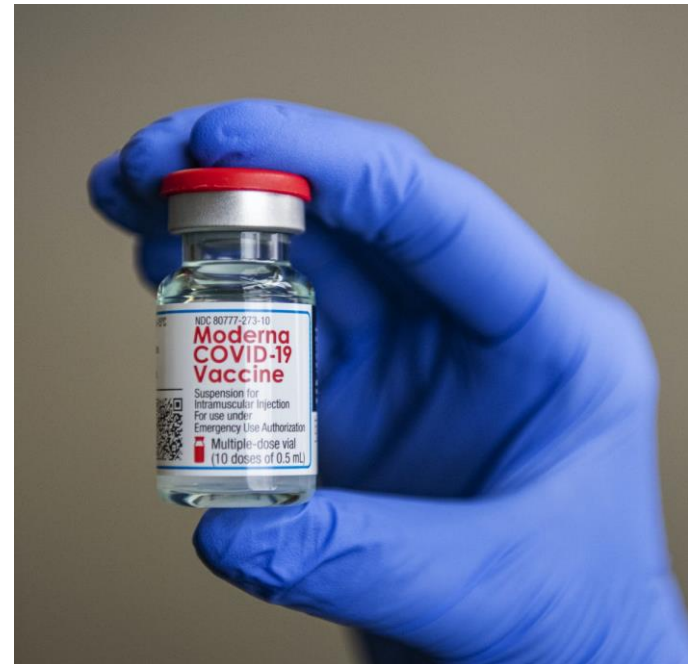
Effective date	Sponsor	Name	Type
a. 9 August 2021 b. 3 September 2021	Moderna Australia Pty Ltd	<u>SPIKEVAX (elasomeran)</u> a. For individuals aged 18 years and over b. For individuals aged 12 years and over	mRNA
25 June 2021	Janssen-Cilag Pty Ltd	<u>COVID-19 Vaccine Janssen</u> For individuals aged 18 years and over	Viral vector
15 February 2021	AstraZeneca Pty Ltd	<u>VAXZEVRIA (previously COVID-19 Vaccine AstraZeneca)</u> For individuals aged 18 years and over	Viral vector
a. 25 January 2021 b. 22 July 2021	Pfizer Australia Pty Ltd	<u>COMIRNATY - BNT162b2 [mRNA]</u> a. For individuals aged 16 years and over b. For individuals aged 12 years and over	mRNA

- Difference between what TGA approves and eligibility under the vaccination rollout strategy
- The current rollout eligibility:
 - mRNA vaccines preferred in people <60yrs
 - AZ for >60yrs



...vaccine we have all been waiting for...Moderna

- **18 September, Tranche 1 :**
1,200 pharmacies receive stock
- **25 September, Tranche 2:**
1,200 pharmacies receive stock
- **2 October, Tranche 3:**
1,200+ pharmacies receive stock
- **Training is compulsory and updated module available from Friday 10 September**





Ordering Moderna

- If you responded to the simplified and accelerated EOI process from 26 July – nothing further required
- If you did not complete the simplified and accelerated EOI process we encourage you to participate. Please refer back to the 26 July email from PPA
- Those pharmacies that will form part of Tranche 1 should receive an email from PPA by the end of the week

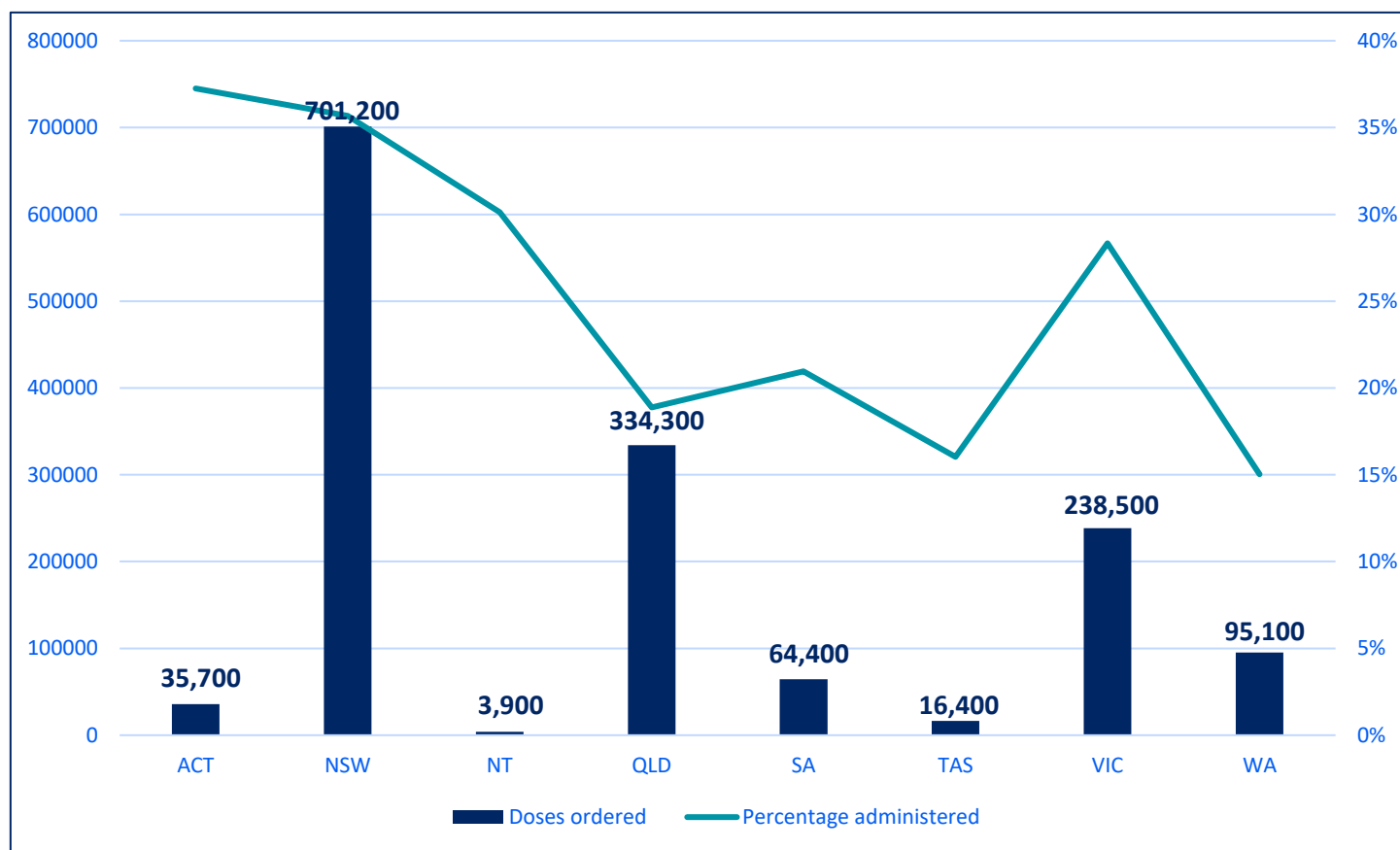


Pharmacy Programs Administrator



AZ Vaccine Stock

- 1,490,000 doses ordered
- 425,800 doses given





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Latest Updates



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Employee Vaccination Program:

Guild Corporate Health

- New organisations have began joining this program
- Australian Logistics Council - first industry group to sign up
- Will help to boost the COVID-19 vaccination rate safely and quickly
- Offering the employee freedom to be vaccinated when and where convenient to them
- Fast service – no delays in booking times



GUILD
CORPORATE
HEALTH **gch**



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Get vaxed, Get back.

**We encourage all pharmacies to participate.
Access is available in GuildCare and GuildCare Lite.
Select 'Guild Corporate Health COVID-19 Vaccination-AstraZeneca' service in your
calendar for your pharmacy to appear in the client booking portal.**



COVID Vaccinations in the Workplace

Five things employers can do right now

Communicate,
encourage and
support your
workforce

Assist your
employees to
get vaccinated

Have sensible
conversations
with your
workforce

Keep accurate
and up to date
records

Continue to
take
preventative
measures



Rapid Antigen Testing

Can currently ONLY be used for testing your staff (sale for home/self testing prohibited).

Cost borne by pharmacy.

Pharmacists conducting testing on staff must:

- be trained on correct use of device and interpretation of results
- have a documented procedure to:
 - safely conduct tests (PPE etc)
 - manage a positive result including:
 - recording results
 - notifiable to state/territory organisations for follow up PCR and contact tracing (check state/territory requirements for reporting notifiable disease)
 - actions for individual (e.g. isolation)
 - actions for workplace (e.g. decontamination)

**Please keep up to date as status changing regularly.
Check TGA website for FAQs and guidance for businesses.
Check your state/territory requirements.**



'Cease and Desist' COVID-19 Communications

- New resource to support pharmacy staff to deal with communications they may be receiving from members of the public regarding COVID-19 vaccinations
- No legal reason to respond to communications
- You can expect some negative feedback on social media – need to determine tolerance level – greater resourcing – greater engagement
- Available now on the COVID-19 vaccine resources page of website



FACTSHEET

Members receiving "Cease and Desist" COVID-19 communications

Some pharmacists and pharmacies are receiving letters from members of the public in relation to COVID-19 with the subject, "Cease and Desist Order on Covid-19 Measures". These letters are based on templates provided on the website <https://theaustraliaproject.org/>. This website also provides similar template letters for people to send communications to doctors and law enforcement.

There is no legal reason to respond to these communications. We'd encourage you to respectfully not engage.

These communications contain references to various laws and human rights. Whilst we respect the right of people to hold individual and divergent views in relation to COVID-19, the assertions made in these letters are not based on fact, evidence or valid legal arguments. For example, the Nuremberg Code is one such instrument mentioned. The Nuremberg Code was created to govern the ethics of human experimentation and research. It does not apply to approved vaccines where people have the ability to give informed consent (or not consent) to receiving the vaccination – which is the case in Australia.

We understand receiving such a letter may be unsettling. You may find these letters to be aggressive and threatening in their tone and language. We do not encourage members to respond to the demands contained in the letters. The work you are performing and the actions you are taking in compliance with government directives and public health measures is consistent with current legislation and will help ensure public health and safety.

Phone Calls

The Guild is also aware that some members of the public are phoning pharmacies and trying to deliver a "Cease and Desist Order on Covid-19". These verbal conversations also hold no legal basis and are more likely to frustrate rather than achieve an outcome.

We've provided some below scripts you might like to deploy if your pharmacy is receiving said calls.

Suggested Call Responses

The level of your direct conversation that you or your staff have is directly related to confidence and the level of engagement you are willing to accept.

We do not recommend just hanging up on a person, except if they are abusive or threatening, but clearly letting a caller know you have other priorities to attend to, such as patients in your store, is one way of quickly dealing with repeat calls, while ending the call.

Scenario

After initial introductions and vaccine related questions (like do you offer the service?), the caller quickly asks you to cease and desist from administering COVID-19 vaccines because it's illegal.

1

Check the AIR
before
vaccinating

2

Check
patient's DOB
carefully

3

Ask the
patient which
vaccine they
are expecting

4

Demonstrate
good hygiene

5

Check patient
contra-
indications

Top 10 tips to avoid vaccination errors

6

Ensure patient
remains in
pharmacy for
15 minutes

7

Record all
vaccinations
in AIR

8

Conduct a risk
assessment and
record informed
consent

9

Provide
guidance on
adverse effects

10

Ensure
correct
volumes if
drawing up



National no fault compensation scheme delivered



GuildCare Enhancements

GuildCare / Programs / GuildCare / Programs

NEED SUPPORT? PROJECT STOP

HOME DISPENSE REQUESTS PATIENTS SERVICES MESSAGES CALENDAR REPORTS

E Emily Test 1 Sydney St Sydney NSW 2000 9/7/20 0411 111 111

Service Date: 31/08/2020

Patient under 18 years of age

Based on the patient's Date of Birth, they are under 18 years of age.

- Date Of Birth: 9/7/2020

If this is correct, please check that they are eligible to receive this vaccination according to the registered TGA indication and your state's legislation.

Do you want to proceed?

YES NO

DECLINE SAVE DRAFT COMPLETE

Vaccination Documents

Person administering vaccine *
Third party Vaccinator

AHPRA Registration Number of Third Party Vaccinator*

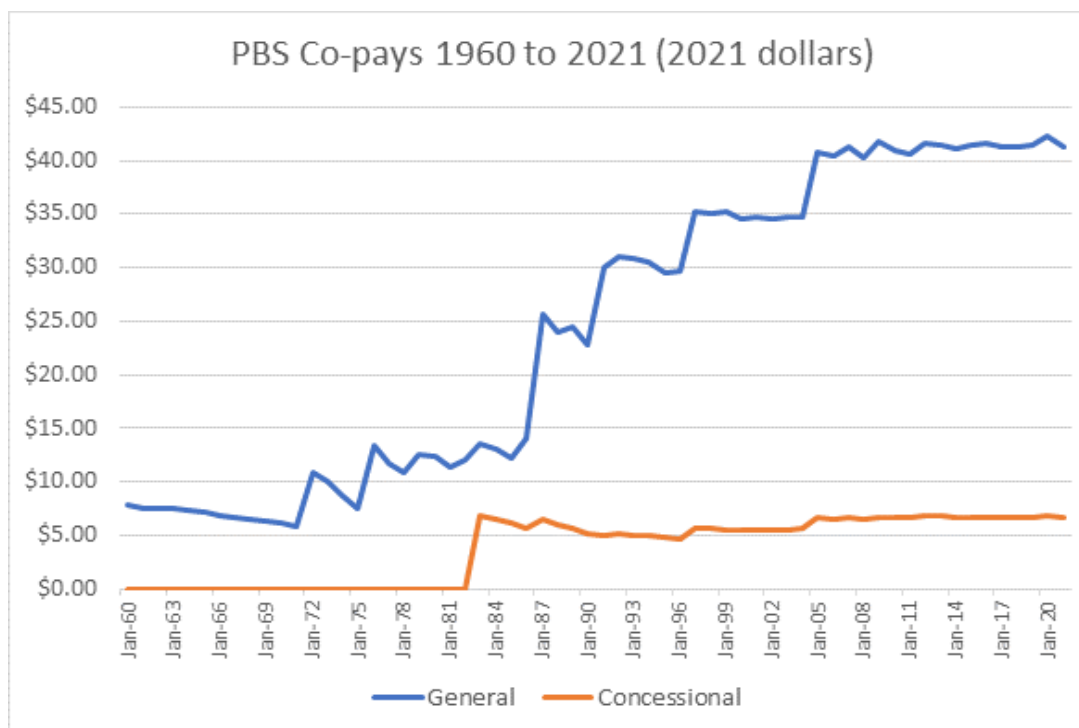
Dispense Requests






Affordable Medicines Reform

The Problem

- Cost driving skipping prescriptions or doses
- 12.2% of people that self assessed with fair/poor health delayed or did not get a prescription due to cost



Workforce Updates

- Pharmacists included on the Priority Migration Skilled Occupation List 
- Australian Pharmacy Council KAPS exam registrations from overseas-trained pharmacists are 75% up on what was anticipated 
- 65% of these are already here in Australia 
- KAPS results will be known mid-November, so if all get jobs as interns, would add approx. 120 people

Next Intern exams: 18-20 October

Surge Workforce

Temporary pandemic response sub-register (2020 sub-register)

From today, the 1,755 pharmacists on the 2020 sub-register can practise in ANY roles which directly support the COVID-19 response, including:

- vaccination rollout
- clinical and non-clinical roles directly related to the COVID-19 response, or
- employment and practice as part of a surge workforce or temporary backfill positions due to outbreak management or quarantining of other health workers

Previously limited to practice supporting the vaccination rollout only.

Sub-register notation updated today for these pharmacists to: *'Registered on pandemic response sub-register. Limited to practice for the COVID-19 response.'*



Commonwealth COVID PBS arrangements extended 31 December

- Digital image prescriptions
- Expanded continued dispensing
- Prescription signature exemptions
- Home delivery service

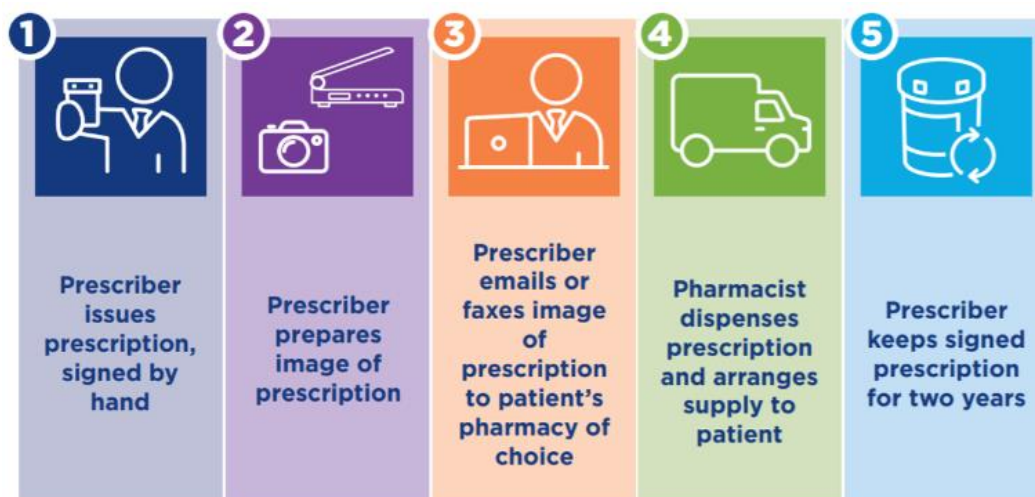


Image: <https://www.digital.nsw.gov.au/>

Closing the Gap (CTG) Prescriptions

- Grace period for dispensing/claiming CTG prescriptions for eligible patients not on CTG register **ends 30 September 2021**
- Action any 810 warning codes via PBS online
- Any patients whose prescriptions still get 810 warning code need to urgently consult with prescriber/health practitioner to assess and register them for CTG



Guild working with Department, Services Australia and NACCHO to assess number people being added to the register to ensure grace period does not end early with eligible patients not registered

appconference.com

APP
2022

24-27 MARCH
GOLD COAST



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TOURISM
& EVENTS
Queensland





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Recap

Summary



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**If you have
NOT been
onboarded
for AZ
please do so**

**Ask all people
who walk into
your pharmacy if
they are
vaccinated/had
their second dose**

**Complete
Moderna
training from
this Friday**

**See if you
can transfer
stock
before
ordering**

**Start having
conversations
with your team
about where
they can get
vaccinated**

**Set up your
Guild
Corporate
Health booking
portal to begin
receiving
bookings**

**Activate
realtime AIR
integration to
streamline
workflow**

**Make sure
your
booking URL
is in
MyGuild**

Any questions covid-19@guild.org.au

More work to be done...



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- Keep providing feedback:
covid-19@guild.org.au
- All vaccines
All Australians
All pharmacies
- Offsite vaccination
- State and territory
regulations and standards





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SPECIAL GUEST

Hon. Mark Butler, MP Shadow Health Minister

Wednesday, 22 September 2021 @ 8pm AEST





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**Remember we are here
for you!**

**Call 13 GUILD OR
covid-19@guild.org.au**