


PHARMACY ASSISTANT COURSE LIST

COURSE	DESCRIPTION	QCPP
 <p>Osteoporosis in community pharmacy: The role of the pharmacy assistant</p>	<p>This course reviews the risk factors for osteoporosis and examines the role of calcium and vitamin D supplementation in maintaining bone health. This course is intended to provide pharmacy assistants with guidance on how to best assist customers to manage their osteoporosis and recognise when it is appropriate to refer customers to the pharmacist.</p>	<p>Approved for 60 minutes of QCPP Refresher Training</p>
 <p>The burning issue: Managing breakthrough symptoms of gastro-oesophageal reflux for Pharmacy Assistants</p>	<p>There are many medicines available over the counter to help treat breakthrough reflux. It is therefore important that pharmacy assistants are able to provide patients with important information about their use and recognise where referral to the pharmacist is appropriate. This course reviews how common treatments for reflux work and when they should be used as well as the non-drug management approaches that may help to manage symptoms.</p>	<p>Approved for 60 minutes of QCPP Refresher training</p>
 <p>Scheduling changes: Pain management for pharmacy assistants</p>	<p>This course will assist pharmacy assistants to recognise key types of pain in pharmacy, medicines used to treat pain and when they are or are not appropriate. Upon completing this course, pharmacy assistants will be able to recognise symptoms that require immediate referral to the pharmacist.</p>	<p>Approved for 45 minutes of QCPP Refresher Training</p>
 <p>Reviewing the gastrointestinal tolerability of ibuprofen for Pharmacy Assistants</p>	<p>Ibuprofen, a commonly used NSAID is available as a Pharmacy Medicine and, in some cases, as an unscheduled medicine. It is therefore important that pharmacy assistants are able to provide patients with important information about its use and recognise where referral to the pharmacist is appropriate.</p>	<p>Approved for 45 minutes of QCPP Refresher Training</p>
 <p>Managing fever in infants and toddlers for Pharmacy Assistants</p>	<p>Parents commonly present to the pharmacy seeking advice on how to manage fever in infants and younger children. Owing to their accessibility, pharmacists are in an ideal position to provide both pharmacological and non-pharmacological treatment options for fever in children as well as identifying when referral to a general practitioner is necessary.</p>	<p>Approved for 30 minutes of QCPP Refresher Training</p>
 <p>Paracetamol and ibuprofen combination analgesics</p>	<p>This course reviews the mode of action, benefits and tolerability profile of paracetamol and ibuprofen combination analgesics as well as assisting pharmacy assistants in identifying when acute pain may require a combination pain reliever.</p>	<p>Approved for 45 minutes of QCPP Refresher Training</p>
 <p>Pharmacy Health Solutions: Allergic rhinitis for pharmacy assistants</p>	<p>Many people think that allergic rhinitis is a minor condition that has minimal impact on community pharmacy customers. But with three million Australians affected by allergic rhinitis the costs, both personal and financial, can be significant. This course will educate pharmacy assistants on the nature of allergic rhinitis and its causes and assist them to provide information to customers about the medicines that are available to treat this common health condition.</p>	<p>Approved for 60 minutes of QCPP Refresher training</p>
 <p>Irrigate to medicate: Using saline products with intranasal corticosteroids</p>	<p>This course describes how the sinonasal cavity helps protect against sinus infection and allergic rhinitis and how the actions of both saline nasal irrigation and intranasal corticosteroid nasal sprays can assist customers seeking relief from sinus conditions.</p>	<p>Approved for 45 minutes of QCPP Refresher Training</p>

To enrol in these courses please visit guilded.guild.org.au

Please contact Guild Learning and Development on **03 9810 9930** or email learninganddevelopment@guild.org.au for more information.



**Guild Learning
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NEW

COMMUNITY PHARMACY QUALIFICATIONS

FOR PHARMACY ASSISTANTS

Targeted training to build capability and confidence

Guild Training offers learning solutions to ensure the best outcome for both pharmacy assistants and the pharmacy, resulting in increased sales, health advice and customer service. Government funding opportunities may be available.

SIR20116 Certificate II in Community Pharmacy

Develops an understanding of key pharmacy operations and the medicines and products sold within community pharmacies.

SIR30116 Certificate III in Community Pharmacy

Develops basic retail skills, product knowledge and an understanding of key pharmacy operations, as well as skills to assist customers with common health conditions and prescription needs.

SIR40116 Certificate IV in Community Pharmacy

Develops the management skills needed to coordinate pharmacy operations and lead staff, as well as providing specialised, advanced skills across key pharmacy areas.

SIR40216 Certificate IV in Community Pharmacy Dispensary

Develops specialised, advanced skills across key dispensary areas, including management, dispensing and healthcare support.

SIR40216 CERTIFICATE IV
IN COMMUNITY
PHARMACY DISPENSARY

SIR40116
CERTIFICATE IV IN
COMMUNITY PHARMACY

SIR30116
CERTIFICATE III IN
COMMUNITY PHARMACY

SIR20116
CERTIFICATE II IN
COMMUNITY PHARMACY



**DO YOU KNOW ABOUT
RECOGNITION OF PRIOR
LEARNING (RPL)?**



Available for all qualifications, the RPL process recognises the skills and competencies gained through work experience, prior training and life experience.

Through RPL, competency may be granted for specific units within community pharmacy qualifications, meaning some pharmacy assistants can finish their course earlier than expected.

THE PHARMACY GUILD OF AUSTRALIA IS A REGISTERED TRAINING ORGANISATION (0452)

CONTACT GUILD TRAINING TODAY TO FIND OUT MORE AND ENROL

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