



**The Pharmacy  
Guild of Australia**

# **COVID-19 Vaccination Rollout**

**#If you're over 18,  
get the vaccine**

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PRESENTED BY TRENT TWOMEY



# Welcome

- Suzanne Greenwood, Executive Director,  
The Pharmacy Guild of Australia
- Acknowledgement of Country
- House keeping
- Q&A



# Uptake Data to Date

- June 49 pharmacies
- July 456 pharmacies
- August 5,800 pharmacies (up to)



# Announcement 22 July 2021

All community pharmacies that meet requirements and are willing and able to assist, will be activated to administer AstraZeneca COVID-19 vaccines from mid-August.





## **THE HON ALEX HAWKE MP**

MINISTER FOR IMMIGRATION, CITIZENSHIP, MIGRANT SERVICES AND  
MULTICULTURAL AFFAIRS

### **MEDIA RELEASE**

27 July 2021

#### **SUPPORTING AUSTRALIA'S COVID-19 VACCINE ROLLOUT THROUGH SKILLED MIGRATION**

The Minister for Immigration, Citizenship, Migrant Services and Multicultural Affairs Alex Hawke MP has today announced the inclusion of pharmacists on the Priority Migration Skilled Occupation List (PMSOL).

The new occupations are (including ANZSCO codes):

- Hospital Pharmacist (251511)
- Retail Pharmacist (251513)
- Industrial Pharmacist (251512)

"With thousands of community pharmacies across Australia being invited to join the COVID-19 vaccine rollout, it's all hands to the pump as the COVID-19 vaccine rollout continues," Minister Hawke said.

"The Morrison Government will support pharmacies across Australia, including through skilled migration, as supply of COVID-19 vaccine doses increases over the coming weeks," he said.

This addition of three occupations brings the PMSOL to 44 in total. Priority visa processing will be given to those occupations on the PMSOL.

Existing skilled migration occupation lists remain active, and all skilled migrants are subject to quarantine arrangements at their own expense.

**END**



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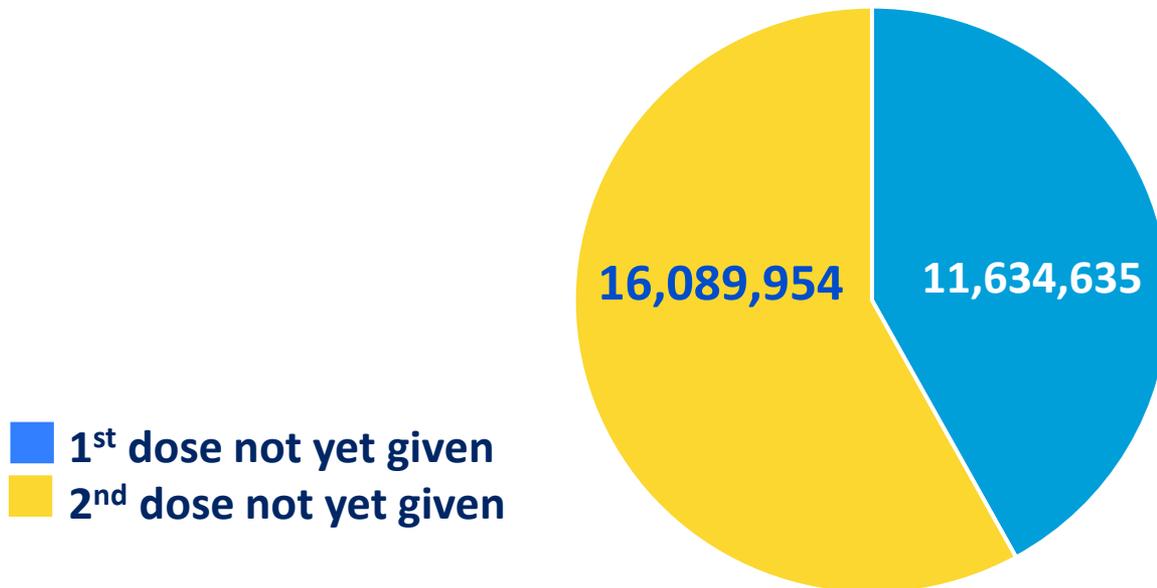
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# Patient Eligibility



# 27.7 million COVID-19 vaccine doses not yet given to patients

Number of COVID-19 vaccine doses not yet given to patients,  
population 20 and over (data to 25 July 2021)





27 July 2021

## **MEDIA RELEASE**

### **Pharmacy Guild welcomes NSW decision to allow greater access to AZ vaccine in pharmacies**

The lowering of the age for patients in NSW to receive the AstraZeneca COVID-19 vaccine at community pharmacies from 40 years to those 18 years and older has been welcomed by the Pharmacy Guild of Australia as a pragmatic step in helping to maximise the uptake of the vaccine in the State.

The NSW Branch President of the Guild, David Heffernan, said the move would see more people able to be vaccinated in pharmacies across the State.

"The NSW Government has arrived at the right decision in regards to making the vaccine more widely available, and it is a significant milestone in encouraging more people to be vaccinated," Mr Heffernan said.

"Community pharmacies are the most accessible health professionals, and this is an important aspect in encouraging people to get vaccinated.

"They know that most pharmacies are open extended hours and at weekends which makes it far easier to get a vaccination when it suits the patient."

Mr Heffernan said supplies of the AstraZeneca vaccine were widely available and patients should check with their pharmacy and make a booking.

"The Commonwealth has now allowed all eligible community pharmacies to participate in the vaccination rollout so patients can access the vaccine through pharmacies in cities as well as regional, rural and remote areas," he said.

"There is no excuse for anyone to delay.

"If you're over 18, get the vaccine.

"The Guild will continue to work closely with the Government, as it has throughout the pandemic, to help protect communities across the State."





# Change to Medicare Eligibility

Individuals who meet the current eligibility criteria for the COVID-19 vaccine and who don't have a Medicare card will now be able to receive their **FREE** vaccine at their local community pharmacy.



# ATAGI Advice Changes



The Pharmacy  
Guild of Australia

**UPDATED** COVID-19 Vaccine AstraZeneca can be used in adults aged between 18 to 59 years if the benefits are likely to outweigh the risks for that individual and the person has made an informed decision based on an understanding of the risks and benefits.

This is nationwide and not limited to an outbreak or lockdown area.





# Training Updates

**You are responsible for checking your scope of practice, recency and other requirements to administer the AstraZeneca COVID-19 vaccination in your jurisdiction.**

**UPDATED** Some people are not routinely recommended to receive a COVID-19 vaccine, but there are no contraindications to receiving the vaccine currently. This includes people who:

- Have received any other vaccine in the last **7 days** (including influenza)
- Pregnancy/ Breastfeeding
- History of TTS/ Clotting

Pre-vaccination screening must be completed after determining eligibility and gaining consent at every vaccine encounter.

All COVID-19 vaccinations administered must be entered into the AIR as soon as possible, ideally within 24 hours.



# Anaphylaxis contraindication

**Anaphylaxis is the only known absolute contraindication to receiving COVID-19 vaccines.**

This could be anaphylaxis experienced either:

- After a previous dose of the same COVID-19 vaccine
- After previous exposure to any of the vaccine components



# The Rollout



# What we Know

- Activation of community pharmacies as AstraZeneca vaccination sites will occur progressively in-line with available operational and logistics capacity.
- Community pharmacies that agree to be activated to administer AstraZeneca vaccines will be progressively transitioned to also administer mRNA vaccines, as supply of mRNA vaccines ramps up later this year.

# Timelines



Week commencing	Assumed events	Previous timeline	New timeline
26 Jul	Pharmacies must have AIR ID	Pharmacies complete readiness questionnaire	Pharmacies complete online form via link from PPA Assessment
2 Aug		Questionnaire assessment	Onboarding pack distributed Place order
9 Aug	Moderna training available	Selection and notification	Scheduling window
16 Aug		Onboarding	Vaccine & consumable delivery
23 Aug		Place Order	<b>AZ full rollout</b>
30 Aug		Scheduling window	
6 Sept		Vaccine & consumable delivery	
15 Sept	Moderna available	<b>Vaccinations commence</b>	
Mid October			<b>Commence Moderna rollout</b>



# The Process

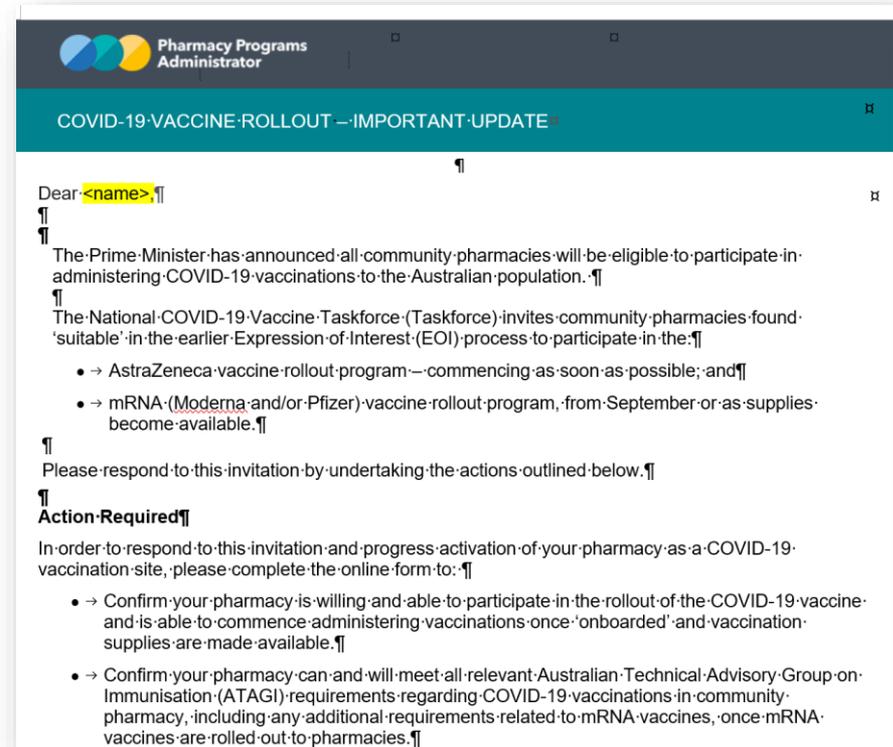
Pharmacies invited to complete an online form to:

- Advise whether they are willing and able to commence administering AZ vaccines
- Confirm they can and will meet all relevant ATAGI requirements associated with the administration of AZ and mRNA vaccines
- Provide their AIR provider identification number ( AIR ID) – **completion of the form and activation as a COVID-19 vaccine site will not be possible without an AIR ID.**

**Response required ASAP or no later than 11.59pm 29 July**

**Your AIR number has:**

**a letter + 5 numbers + a letter  
e.g. A11111A**



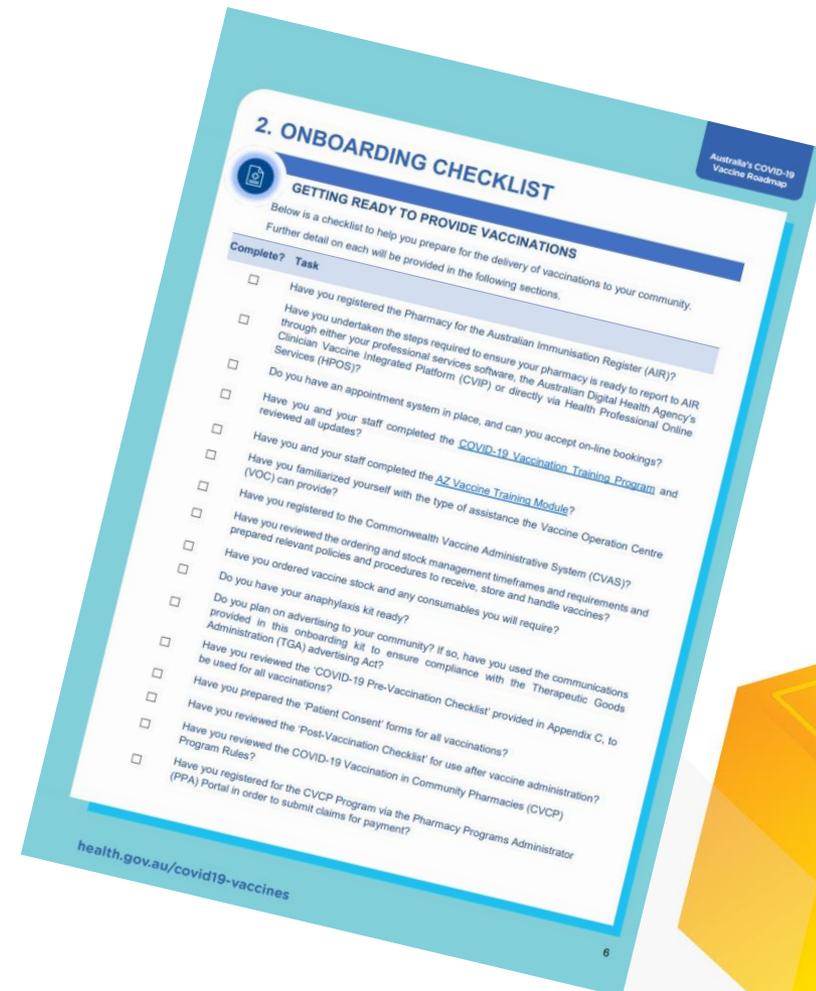


# Onboarding and Ordering

- **On-boarding packs** distributed from PPA and **generated site codes sent via CVAS**. The **CVAS site code can take up to 72 hours to be sent following the distribution of the on-boarding packs**.
  - CVAS Site Codes are required as part of two-factor authentication to access CVAS.
  - Cohort code + approval code from PPA portal
- **Ordering window (1 week)** – place order (of up to 300 doses) during the ordering week between Monday – Friday
- **Scheduling window (1 week)** – Logistics team coordinates requested deliveries across all primary care sites
- **Delivery window (1 week)** – orders delivered Monday – Friday , depending on location and system loads

Note:

- 1) a site can commence vaccinating as soon as they receive their delivery
- 2) This three week process is likely to be condensed to 1.5 to 2 weeks.





# Transfer of AZ vaccine stock

- **Participating COVID-19 vaccination sites can only transfer AstraZeneca vaccine stock with other participating sites.**

Vaccination sites should transfer only full, unopened vials and the receiving site must agree and accept the amount.

- Both transferring and receiving vaccination sites will need to record the transfer of AstraZeneca vaccines. **They should record this within their Vaccine Stock Management Report by 9pm Friday on the week the transfer occurred.** This includes AstraZeneca vaccine stock received from state and territory clinics.



# Remuneration

Payment metropolitan (MM1)	Amount
Dose 1	\$16
Dose 2*	\$26
Total remuneration	\$42
Payment non-metropolitan (MM2-7)	
Dose 1	\$19
Dose 2*	\$29
Total remuneration	\$48

*\*The second vaccination payment will be higher than the first vaccination payment only where a patient receives both doses of the at the same community pharmacy. Otherwise, payment for a single dose administered through a community pharmacy will be in accordance with the Dose 1 rate outlined above*

**The Guild will continue to fight for better remuneration. Same Job. Same Pay.**



# Status of Platforms

## Booking portals

- [findapharmacy.com.au](https://findapharmacy.com.au) updated by the Guild when services commence
- National Health Services Directory (Health Direct)
  - DoH provides lists of participating pharmacies to Health Direct
  - GuildLink and MedAdvisor provide booking URLs (static links)

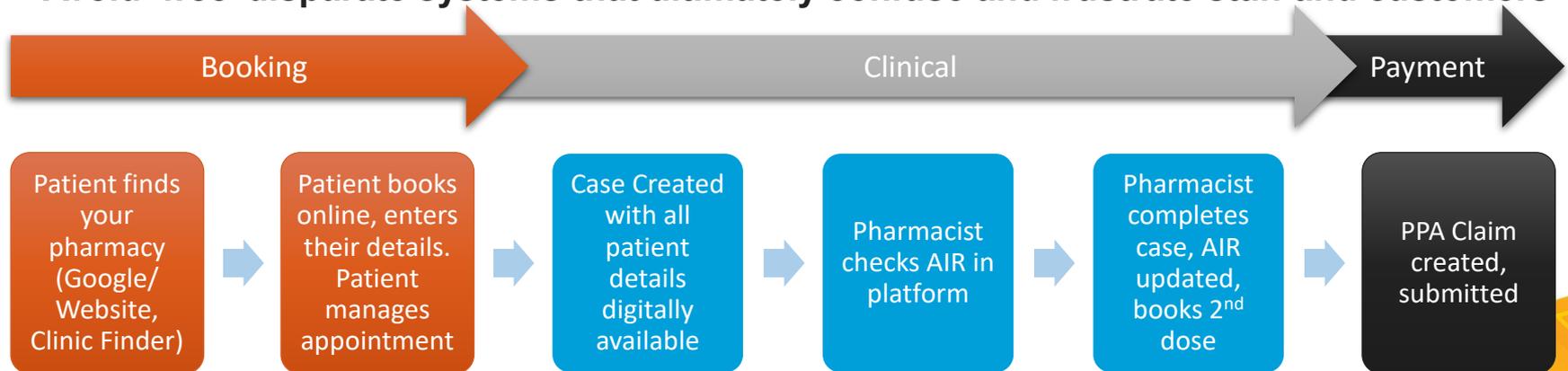
## PPA claiming

- GuildCare and MedAdvisor integration live



# Choose Efficiency, get Effectiveness

- Investing in a Clinically Integrated Bookings Platform (GuildCare) will save time, effort and money
- **One system that does it all**
- **Avoid 'free' disparate systems that ultimately confuse and frustrate staff and customers**





# GuildCare Supporting Pharmacies

## PPA Portal Registration

- Ensure your pharmacy has added the COVID-19 program in PPA after receiving your approved email

## Set up a website

- Make it do the work for you. This has been an essential tool for successful pharmacies so far – see what Guild Digital did for [taroompharmacy.com.au](http://taroompharmacy.com.au)

## Clinic Vs Walk-in Workflow

- AZ MDV last 48hrs in 2-8 degrees after initial draw
- Wastage

The screenshot shows the 'Vaccination Readiness Guide' page on the GuildLink website. The page has a blue header with the 'guildlink' logo and navigation links for 'About Us', 'News', and 'Contact'. The main heading is 'Vaccination Readiness Guide'. Below the heading, there is introductory text explaining that the guide helps pharmacies get ready for vaccinations and lists key steps. A horizontal sequence of four yellow buttons with right-pointing arrows contains the following steps: '1. Set up PRODA', '2. Register for the AIR', '3. Subscribe to GuildCare and set up', and '4. Publish a website with Guild Digital'. Below this sequence is a yellow button that says 'Click here for downloadable supporting checklist'. On the right side of the page, there is a vertical 'READINESS CHECKLIST' graphic with numbered steps corresponding to the main steps.



# Quality Assurance and Training



# Quality Assurance Procedures

- Ensure all staff are appropriately qualified and trained
- Procedures for all aspects of the vaccination process
- Consider what you already have in place through QCPP and your current vaccination services



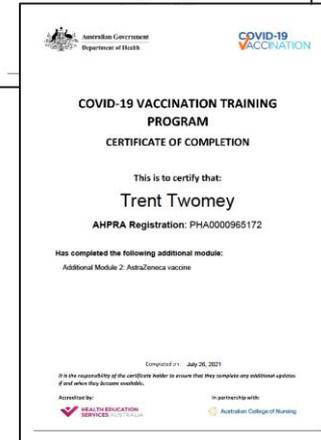
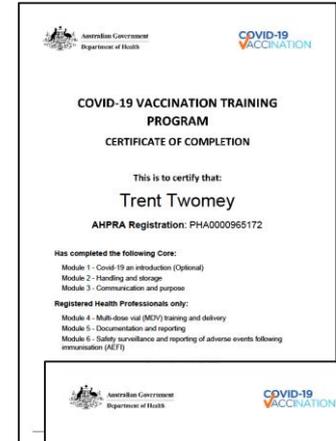


# Pharmacist Training

Pharmacist immuniser must undertake  
Commonwealth COVID-19 training

<https://covid19vaccinationtraining.org.au>

1. COVID-19: an introduction	4. Multi-dose vial training and delivery
2. Handling and storage	5. Documentation and reporting
3. Communication and purpose	6. Safety surveillance and reporting of adverse events following immunisation (AEFI)



AstraZeneca vaccine



# Training Your Staff

- Australasian College of Pharmacy **FREE** Pharmacy Assistant Training Course

[acp.edu.au](http://acp.edu.au)

- Consider First Aid / CPR for support staff



Pharmacy assistants encouraged to prepare for COVID-19 vaccine rollout in community pharmacies with free course

27 July 2021

Pharmacy assistants will be on the frontline of the accelerated COVID-190

[More Info](#)





# Do Staff Need to be Vaccinated?

Until the time when a public health order is released by the relevant authority, it would be difficult for an employer to justify a 'reasonable and lawful direction' that an employee is required to have a COVID-19 vaccination.

- Consult with your staff about a voluntary vaccination program to protect the community
- Lead by example
- **Ask EVERY CUSTOMER THAT COMES INTO THE PHARMACY**

**If you're over 18, get the vaccine**

Alive Pharmacy Warehouse Innisfail, Innisfail, QLD, 4850. 07 4061 1143

### Vaccination Statement

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**Patient Details**

Name: TERRY TUCKERMAN  
Address:  
Medicare Number:  
D.O.B:

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**Vaccination Details**

Vaccinating Against: COVID-19  
Vaccine Administered: COVID-19 Vaccine AstraZeneca  
Date/Time of vaccination: 26/07/2021 10:17 AM  
Next vaccination due on: 20/09/2021  
Site of administration: Left arm  
Route of administration: Intramuscular (IM)  
Batch number: 308582P  
Expiry Date: 30/10/2021  
Dose number: 1  
Dose strength / volume: 0.5 ml

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**Consult Details**

Person administering vaccine: Demi Brodham  
Contact #: 1123456  
Pharmacist/Immuniser:  
Date: 26/07/2021  
Signature:

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**GuidCare NG**  
This pharmacy collects information about you, including information about your health, so that we can provide pharmacy services to you. We may use your personal information to inform you about other programs and pharmacy services and also to generate aggregated, statistical information, on a de-identified basis, which will be used by us and our agencies and service providers to evaluate the effectiveness, efficacy and value of the program and pharmacy intervention generally. You are entitled to access your personal information held by us or on our behalf.



# Professional Indemnity



# Indemnity



**PDL Practice Alert**

24/7 Incident Support

PDL Member Number  
3714897

## PDL Guidance on the AstraZeneca COVID-19 Vaccine

The PDL Professional Officers have received several calls relating to the administration of the AstraZeneca (AZ) vaccine in patients below 60 years of age.

Whilst the ATAGI advice regarding age ranges for AZ vaccine has not changed, recent Commonwealth government announcements have reiterated that healthcare practitioners, including pharmacists, can, with informed consent, administer the AstraZeneca vaccine to patients under the age of 60 years in certain circumstances.

PDL has previously confirmed to all members that the PDL Master Policy provides cover for COVID-19 vaccination when you take reasonable steps to understand and comply with the obligations that are placed on you by government approved protocols. This includes, but is not limited to, government training, standards, directives, clinical guidelines and recommendations for the administration of vaccine which are applicable at the time of providing the vaccine.

Following the latest announcements, PDL can provide the following information for members



# No Fault Claim Scheme

- The government has announced they have established a “no fault” claim scheme to protect patients as well as vaccine administrators in the event that a patient suffers injury and economic loss as a result of Covid-19 vaccination
- There are a few outstanding issues that The Guild, PDL and Guild Insurance are working through with the Commonwealth.



# Let's Address Hesitancy



# Public Relations Campaign

**Message:** #If you're over 18, get the vaccine

**Goal:** Australians to be fully vaccinated via community pharmacy

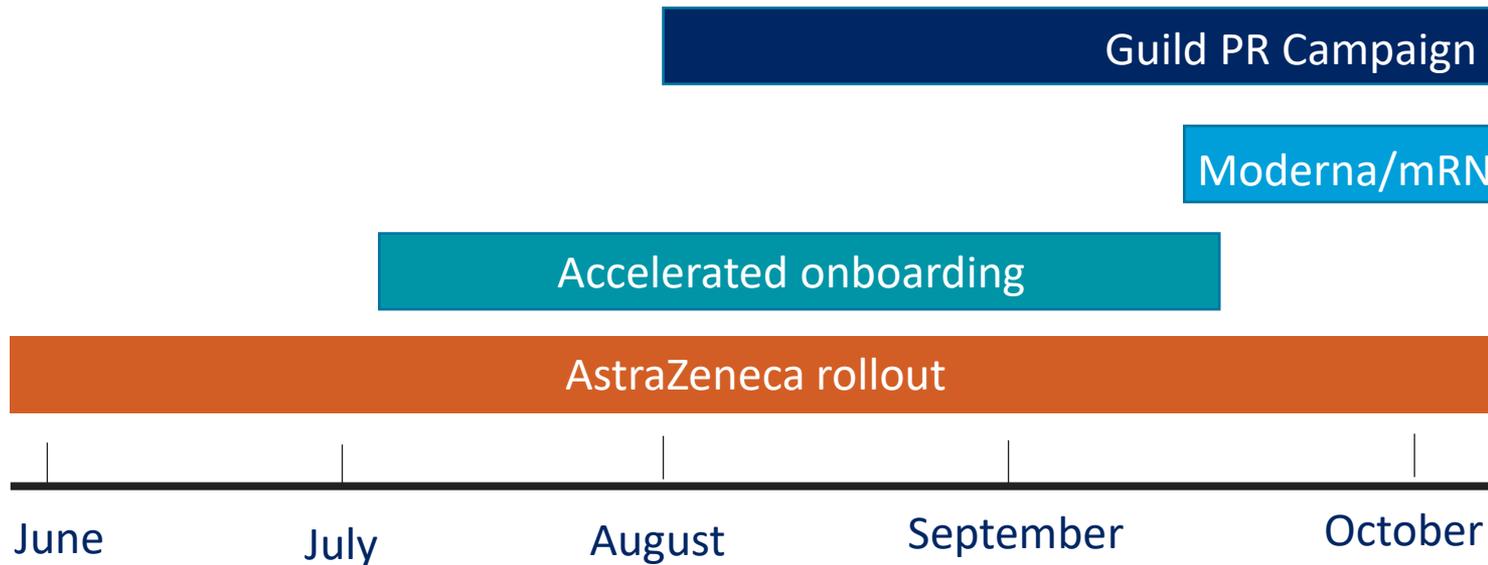
**Outcome:** Push & pull people to community pharmacy to get vaccinated

## Campaign legacy

- Increase trust in community pharmacy
- Increase vaccine services in community pharmacy



# Timeline





# Next Steps

## Respond to PPA via unique pharmacy link ASAP

- If you haven't had an email from PPA, email [support@ppaonline.com.au](mailto:support@ppaonline.com.au)
- If you don't have an AIR Provider ID get this first

Order full allocation of stock

- You can transfer stock between participating pharmacies

Activate realtime AIR integration – HW027 form

Submit your questions to [covid-19@guild.org.au](mailto:covid-19@guild.org.au)



**Remember we are here  
for you!**

**Call 13 GUILD**