

Guild Training

Certificate II in Community Pharmacy

COURSE INFORMATION | SIR20116

When quality counts

CONTACT GUILD TRAINING TODAY!

NSW & ACT: 02 9467 7130 or training@nsw.guild.org.au

QLD: 07 3831 3788 or admin.training@qldguild.org.au

SA: 08 8304 8300 or trainingsa@sa.guild.org.au

WA: 08 9429 4100 or training@wa.guild.org.au

VIC: 03 9810 9988 or training@vic.guild.org.au

TAS: 03 6220 2955 or tastraining@guild.org.au

NT: 08 8944 6900 or office@ntguild.org.au



**Guild Learning
and Development**



NATIONALLY RECOGNISED
TRAINING

Guild Training

SIR20116

CERTIFICATE II IN COMMUNITY PHARMACY

Develops an understanding of key pharmacy operations and the medicines and products sold within community pharmacies.

SIR40216 CERTIFICATE IV
IN COMMUNITY
PHARMACY DISPENSARY

SIR40116
CERTIFICATE IV IN
COMMUNITY PHARMACY

SIR30116
CERTIFICATE III IN
COMMUNITY PHARMACY

SIR20116
CERTIFICATE II IN
COMMUNITY PHARMACY



Who should complete this training?

This qualification is aimed at new pharmacy assistants or job-seekers interested in beginning their career in community pharmacy. Expanding your skills provides career growth and opportunities, helping you to secure your future.

As a pharmacy assistant, you provide customers with medicines and pharmacy products to help them with common illnesses and health conditions. You are also a vital link between the customer and the pharmacist.

Accredited training can help you ensure that your customers receive the best advice, care and health solutions.

What training do I need?

The Certificate II in Community Pharmacy is your first step in a career in community pharmacy. This qualification will provide you with the basic skills in both pharmacy and retail skills. The course also teaches work-ready skills on customer service, workplace health and safety and front-of-shop skills.

New pharmacy assistants who are employed in a community pharmacy may also complete this qualification. This qualification provides you with a basic understanding of medicines, their location in the pharmacy and the important questions you need to ask your customers. Most pharmacy assistants complete the course in less than 12 months. This qualification is nationally recognised in all states and territories of Australia.

**DO YOU KNOW ABOUT
RECOGNITION OF PRIOR
LEARNING (RPL)?**



Available for all qualifications, the RPL process recognises the skills and competencies gained through work experience, prior training and life experience.

Through RPL, competency may be granted for specific units within community pharmacy qualifications, meaning some pharmacy assistants can finish their course earlier than expected.



How long will the course take to complete?

The Certificate II in Community Pharmacy is a flexible course that can be tailored to meet your learning requirements and career goals.

This qualification can be delivered face-to-face in our Guild Branches or via distance education, and can be completed in six to ten weeks.

The training may include a period of time spent in the pharmacy undertaking work experience.

What will I study?

Guild Training is a preferred training provider for community pharmacy qualifications and offers real-life learning solutions.

To complete the Certificate II in Community Pharmacy you will need to complete 12 units—4 core units and 8 elective units. The core units will provide you with a basic understanding of a community pharmacy and the medicines and pharmacy products that we sell. The elective units will allow you to select units in common medicines or increase your retail skills.

Do I need to have completed any other qualifications?

There are no entry requirements to complete this qualification. However, you will need sound English and numerical skills.

When can I start?

The Certificate II in Community Pharmacy may be delivered face-to-face in our Guild Branches throughout the year so contact your state/territory Branch for upcoming dates. The qualification may also be delivered to new pharmacy assistants so we can start as soon as you are ready.

Accessing government funding, which can impact on the cost of this qualification may be dependent on how long you have been working, so the sooner you contact us the better.

How much will this qualification cost?

The cost of the course may be dependent on government funding. Contact us and we can assist you and your pharmacy in accessing any available funding. Payment plans are also available.

OUR TRAINERS

- Qualified and experienced
- Have current and extensive pharmacy experience
- Understand the needs of you and your pharmacy

OUR SUPPORT

- Dedicated trainer for the term of your qualification
- Provide regular contact via phone, email and face-to-face
- Responsive to your needs

OUR RESOURCES

- Developed by pharmacy experts
- Designed to reflect current pharmacy practice
- Focus on providing solutions for your customers

OUR CAPABILITIES

- Industry leaders
- Flexible delivery distance, on-line and face-to-face
- Access to government funding
- Payment plans available

GOVERNMENT FUNDING OR INCENTIVES MAY APPLY



Make sure you contact our training specialists to discuss eligibility.

Guild Training

SIR20116

CERTIFICATE II IN COMMUNITY PHARMACY

Core units

SIRCCS001

Interact with pharmacy customers

SIRCIND001

Work effectively in a community pharmacy

SIRCINF001

Use pharmacy practices for infection control

HLTWHS001

Participate in workplace health and safety

Elective unit options

SIRCPPA004

Assist customers with oral care products

SIRCPPA006

Assist customers with skin and anti-fungal products

SIRXSL002

Follow point-of-sale procedures

SIRXIND002

Organise and maintain the store environment

SIRRMER001

Produce visual merchandise displays

SIRRINV001

Receive and handle retail stock

SIRXSL001

Sell to the retail customer

SIRCIND002

Support the supply of Pharmacy Medicines and Pharmacist Only Medicines

NEXT STEPS?

CONTACT GUILD TRAINING TODAY TO FIND OUT MORE AND ENROL

NSW & ACT: 02 9467 7130 or training@nsw.guild.org.au **VIC:** 03 9810 9988 or training@vic.guild.org.au **QLD:** 07 3831 3788 or admin.training@qldguild.org.au

TAS: 03 6220 2955 or tastraining@guild.org.au **SA:** 08 8304 8300 or trainingsa@sa.guild.org.au **NT:** 08 8944 6900 or office@ntguild.org.au

WA: 08 9429 4100 or training@wa.guild.org.au



**Guild Learning
and Development**