

Guild Training
RTO0452

SIR20116 Certificate II in Community Pharmacy

COURSE INFORMATION

When quality counts

CONTACT GUILD TRAINING TODAY!

NSW & ACT: 02 9467 7130 or learning@nsw.guild.org.au
QLD: 07 3831 3788 or admin.training@qldguild.org.au
TAS: 07 3831 3788 or admin.training@qldguild.org.au

GUILD.ORG.AU/TRAINING

WA: 08 9429 4100 or training@wa.guild.org.au
VIC: 03 9810 9988 or training@vic.guild.org.au

SA: 08 8304 8300 or trainingsa@sa.guild.org.au
NT: 08 8944 6900 or office@ntguild.org.au



**The Pharmacy
Guild of Australia**

TRADING AS GUILD TRAINING



**NATIONALLY RECOGNISED
TRAINING**

SIR20116 Certificate II in Community Pharmacy

Develops an understanding of key pharmacy operations and the medicines and products sold within community pharmacies.

SIR40216 Certificate IV in Community Pharmacy Dispensary

SIR40116 Certificate IV in Community Pharmacy

SIR30116 Certificate III in Community Pharmacy

SIR20116 Certificate II in Community Pharmacy



Who should complete this training?

This qualification is aimed at new pharmacy assistants or job-seekers interested in beginning their career in community pharmacy. Expanding your skills provides career growth and opportunities, helping you to secure your future.

As a pharmacy assistant, you provide customers with medicines and pharmacy products to help them with common illnesses and health conditions. You are also a vital link between the customer and the pharmacist.

Accredited training can help you ensure that your customers receive the best advice, care and health solutions.

What training do I need?

The Certificate II in Community Pharmacy is your first step in a career in community pharmacy. This qualification will provide you with the basic skills in both pharmacy and retail skills. The course also teaches work-ready skills on customer service, workplace health and safety and front-of-shop skills.

New pharmacy assistants who are employed in a community pharmacy may also complete this qualification. This qualification provides you with a basic understanding of medicines, their location in the pharmacy and the important questions you need to ask your customers. Most pharmacy assistants complete the course in less than 12 months. This qualification is nationally recognised in all states and territories of Australia.

DO YOU KNOW ABOUT RECOGNITION OF PRIOR LEARNING (RPL)?



Available for all qualifications, the RPL process recognises the skills and competencies gained through work experience, prior training and life experience.

Through RPL, competency may be granted for specific units within community pharmacy qualifications, meaning some pharmacy assistants can finish their course earlier than expected.



How long will the course take to complete?

The Certificate II in Community Pharmacy is a flexible course that can be tailored to meet your learning requirements and career goals.

This qualification can be delivered online or face-to-face in our Guild Branches or via distance education.



What will I study?

Guild Training is a preferred training provider for community pharmacy qualifications and offers real-life learning solutions.

To complete the Certificate II in Community Pharmacy you will need to complete 12 units—4 core units and 8 elective units. The core units will provide you with a basic understanding of a community pharmacy and the medicines and pharmacy products that we sell. The elective units will increase your retail skills and product knowledge.



What are the entry requirements?

Minimum age requirements vary based on state legislation. Please contact us so we can discuss your state's legislation requirements.

The different delivery modes of our courses require learners being employed in pharmacy prior to enrolment or participating in work placement.

The course has the following entry requirements:

- Having access to a computer or device with internet access
- A degree of digital literacy which allows you to upload documents, recordings and complete your assessments online
- Your level of English, spoken and written, needs to be at a level to communicate with the general community
- Your numeracy skills needs to be at a level to handle money and calculate medicine doses

Our staff can discuss these requirements with you.



When can I start?

The Certificate II in Community Pharmacy may be delivered face-to-face in our Guild Branches throughout the year so contact your state/territory Branch for upcoming dates.

The qualification may also be delivered to new pharmacy assistants employed in a pharmacy so we can start as soon as you are ready.

Eligibility requirements apply to government funded courses which can impact the cost of a course and your starting date. So the sooner you contact us the better



How much will this qualification cost?

The cost of the course may be dependent on government funding.

Successful completion of a course under government funding may restrict your ability to access further funding.

Contact us and we can assist you and your pharmacy in accessing any available funding.

Payment plans are also available.

OUR TRAINERS

- Qualified and experienced
- Have current and extensive pharmacy experience
- Understand the needs of you and your pharmacy

OUR SUPPORT

- Dedicated trainer for the term of your qualification
- Provide regular contact either via phone, email or face-to-face
- Responsive to your needs

OUR RESOURCES

- Developed by pharmacy experts
- Designed to reflect current pharmacy practice
- Focus on providing solutions for your customers

OUR CAPABILITIES

- Industry leaders
- Flexible delivery distance, on-line and face-to-face
- Access to government funding
- Payment plans available

GOVERNMENT FUNDING OR INCENTIVES MAY APPLY



Make sure you contact our training specialists to discuss eligibility.

SIR20116 *Certificate II in Community Pharmacy*

Core units

SIRCCS001	Interact with pharmacy customers
SIRCIND001	Work effectively in a community pharmacy
SIRCINF001	Use pharmacy practices for infection control
HLTWHS001	Participate in workplace health and safety

Elective units

SIRCPA004	Assist customers with oral care products
SIRCPA006	Assist customers with skin and anti-fungal products
SIRXSL002	Follow point-of-sale procedures
SIRXIND002	Organise and maintain the store environment
SIRRMER001	Produce visual merchandise displays
SIRRINV001	Receive and handle retail stock
SIRXSL001	Sell to the retail customer
SIRCIND002	Support the supply of Pharmacy Medicines and Pharmacist Only Medicines

NEXT STEPS?

CONTACT GUILD TRAINING TODAY!

NSW & ACT: 02 9467 7130 or learning@nsw.guild.org.au
QLD: 07 3831 3788 or admin.training@qldguild.org.au
TAS: 07 3831 3788 or admin.training@qldguild.org.au

GUILD.ORG.AU/TRAINING

WA: 08 9429 4100 or training@wa.guild.org.au
VIC: 03 9810 9988 or training@vic.guild.org.au

SA: 08 8304 8300 or trainingsa@sa.guild.org.au
NT: 08 8944 6900 or office@ntguild.org.au



The Pharmacy
Guild of Australia

TRADING AS GUILD TRAINING