



Business support resources for COVID-19

Government Coronavirus information and support for business

Find the latest COVID-19 government financial assistance and support for Australian businesses [here](#).

For your State or Territory Government support, see [Australian Capital Territory](#), [New South Wales](#), the [Northern Territory](#), [Queensland](#), [South Australia](#), [Tasmania](#), [Victoria](#), or [Western Australia](#).

The Fair Work Ombudsman has a Tools & resources during coronavirus page, available [here](#).

Any questions on this government business support, email nationalwr@guild.org.au



State specific COVID-19 Lockdown Support

The Federal Government is working with states and territories to provide financial assistance to businesses affected by lockdowns and restrictions in COVID-19 hotspots. Further information here <https://treasury.gov.au/coronavirus/businesses>

Contact your local Guild branch for member support: <https://www.guild.org.au/contact>



ATO "one stop shop"

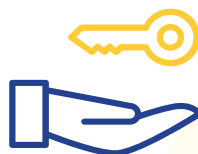
The Australian Taxation Office has established a "one-stop shop" about the income tax and GST consequences of government stimulus measures to assist Australians impacted by COVID-19, like grants and assistance from local, state, and federal governments.

Find it at [Government grants and payments during COVID-19 | Australian Taxation Office \(ato.gov.au\)](#)



COVID-19 Retail Recovery Protocol

The Guild and other Australian key retail industry groups have united to release a [Retail Recovery Protocol for COVID-19](#) to assure the community, including retail employees and customers, that they can have confidence that retailers and shopping centres will continue to follow stringent public health guidelines, particularly as the community access essential services such as supermarkets, pharmacies and other goods and services.



PBS approvals and pharmacy closures

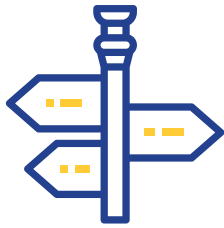
While it is preferable that pharmacies remain open during the COVID-19 crisis to ensure the community has ongoing access to PBS medicines, the Department of Health says it does not intend to cancel approvals if pharmacies need to close.

More information: <https://www.pbs.gov.au/pbs/home>

Commercial tenancies

A [National Code of Leasing](#) was developed by National Cabinet. States and territories indicated a willingness to implement the code based upon their respective requirements. The National Leasing Code intent has been implemented into some states and territories based upon impact of mandated 'lockdowns'. State specific information for small business tenants and lessors about support for retail and commercial landlords.

[New South Wales](#), [Victoria](#), [Queensland](#), [Tasmania](#), [South Australia](#), [Western Australia](#), [Australian Capital Territory](#) and [Northern Territory](#).



Workplace relations and small business advice and guidance

The Guild's [Workplace Relations and Small Business Advice and Guidance](#) provides a range of workplace relations services to partner with members to assist with members entitlements, obligations, government support for COVID-19.



COVID-19 employer guides

The Fair Work Ombudsman (FWO) guidance is [here](#), and the Australian Chamber of Commerce & Industry (ACCI) guidance is [here](#). The Guild's [COVID-19 Employer Guide](#) focuses on managing and protecting your employees and your workplace, and answering some of the workplace relations and work health and safety (WHS) questions that are coming up for employers.

Expansion of Pharmacy Locum Services during COVID-19

Services to help community pharmacists who are going above and beyond to ensure patients continue to receive services and medications during the COVID-19 crisis have been expanded.

The Emergency Locum Service (ELS) and Rural Locum Assistance Program (Rural LAP) are two locum programs offering support for community pharmacists during COVID-19 – for emergency leave cover, or for other forms of planned leave.

For more information: <https://www.ppaonline.com.au/>



Income support for individuals and households

COVID-19 Disaster Payment

A support payment for workers adversely affected by a state public health order. This is a lump sum payment to help workers unable to earn income due to a COVID-19 state public health order. This may involve a lockdown, hotspot or movement restrictions. Further information here <https://www.servicesaustralia.gov.au/individuals/services/centrelink/covid-19-disaster-payment>

Pandemic Leave Disaster Payment

The Pandemic Leave Disaster Payment is a payment of \$1,500 to provide financial support to individuals who cannot work and earn income because they are directed by a state or territory health official to self-isolate or quarantine as a result of COVID-19. Further information here <https://www.servicesaustralia.gov.au/individuals/services/centrelink/pandemic-leave-disaster-payment>

Mental health service

A new free, dedicated [Coronavirus Mental Wellbeing Support Service](#) is now available to support all Australians to manage the impact of the COVID-19 pandemic on their mental health and wellbeing. Additionally, The [National Mental Health Commission](#), in conjunction with the Mentally Healthy Workplace Alliance, has created a series of evidence-based, easy to use [guides](#) to support the mental health and wellbeing of Australian workers and to encourage mentally healthy workplaces during COVID-19. Pharmacists and staff can access professional help through the [Pharmacists' Support Service](#) (PSS).

The service is dedicated to the wellbeing of those in the pharmacy profession. Call 1300 244 910 or visit the [PSS](#) website at www.supportforpharmacists.org.au.

Episode 47 of the Pharmacy Business and Career Network Podcast, [Mental Health and Workplace Wellbeing](#), discusses workplace wellbeing and mental health in community pharmacy.

GuildEd online module "[Managing Stress in Pharmacy](#)"



Energy is now even easier

Comparing energy plans has never been easier. The Australian Energy Regulator has improved its free and independent Energy Made Easy website, so consumers and small businesses can keep making informed energy choices. So, if you're after energy information or want to compare plans, go to [Energy Made Easy](#).

Questions? Concerns? Get in touch!

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guild.org.au/contact