



**The Pharmacy
Guild of Australia**

Industry Update

PRESENTED BY: TRENT TWOMEY, National President

**ANTHONY TASSONE, National Vice President,
Health Economics and Policy**



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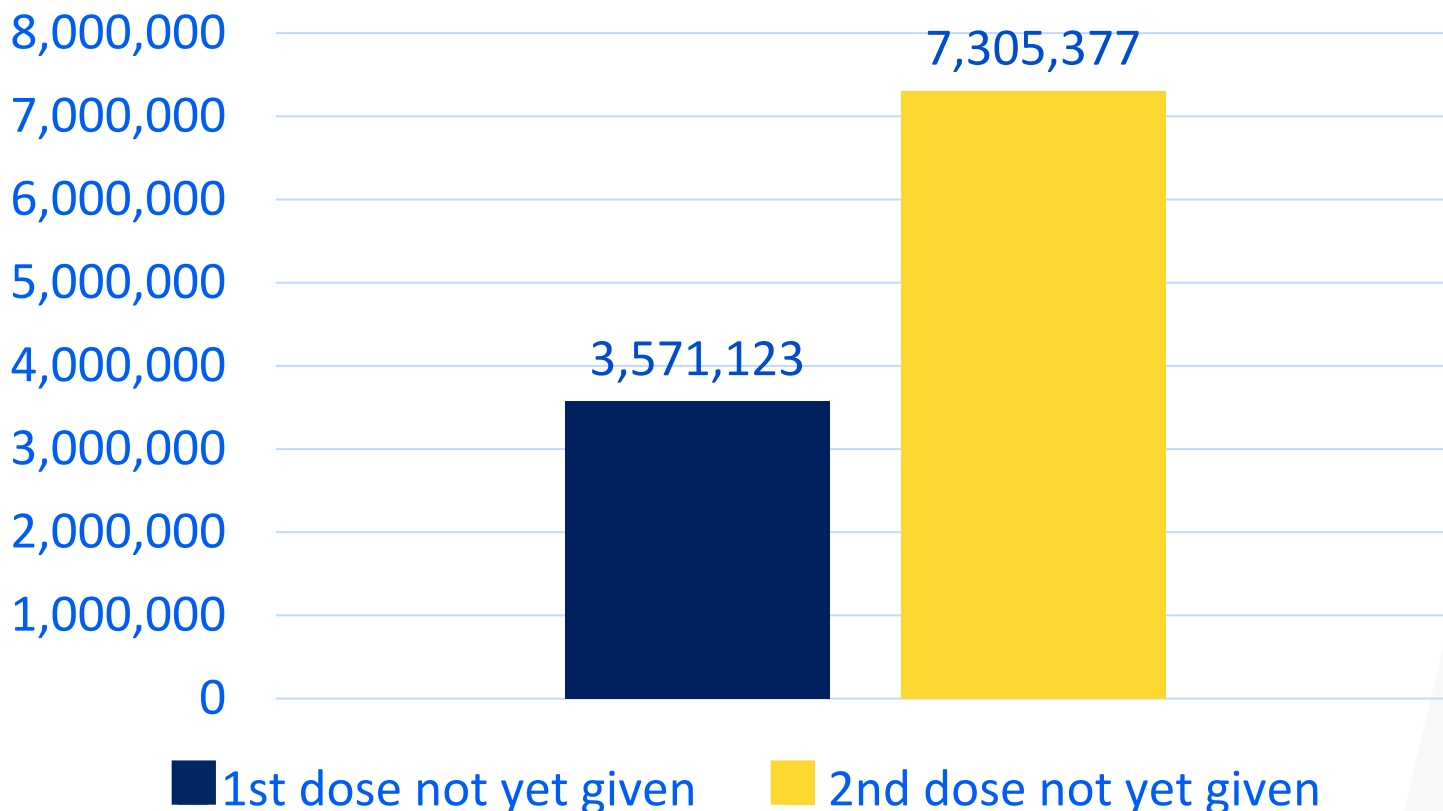
State of Play



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10.87 million COVID-19 vaccine doses not yet given to patients

(Population 12 and over)



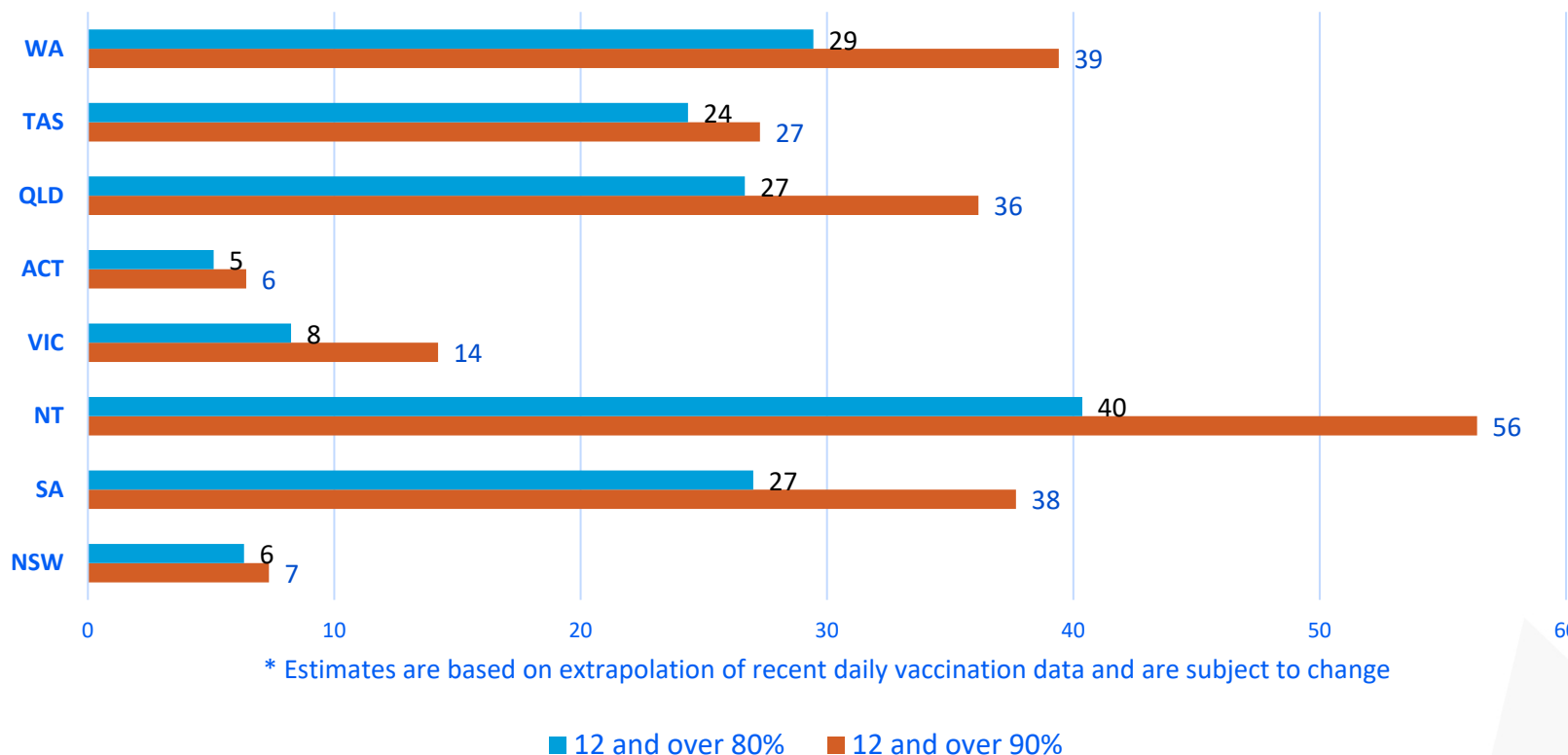
Booster & 5-11 yrs vaccinations coming soon

90% is the new 80%



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Estimated number of days for 80% and 90% of populations
aged 12 and over to have 2 COVID-19 vaccine doses*





1,329,900 vaccines in pharmacy

MODERNA

403,600

COVID-19 vaccines
administered by
community
pharmacy reported
in AIR

ASTRAZENECA

926,300

COVID-19 vaccines
administered by
community
pharmacy reported
in AIR

Number of pharmacies administering by state

Vaccine	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	TOTAL
Astrazeneca	65	1110	19	726	269	86	689	427	3391
Moderna	64	1067	16	692	254	85	677	402	3257



Update: Vaccine rollout

- 3,730 pharmacies registered
 - 90% have placed one or more order for Astra Zeneca
 - 88% one or more order of Moderna
 - Another 40 to be onboarded
- If you are providing outreach, please remember to get approval via PPA



Not too late to participate. Please refer to the 26 July email from Pharmacy Programs Administrator (PPA) or contact PPA: support@ppaonline.com.au



Managing stock

- Two week ordering window
- Urgent additional orders – delivered within 5 days. **Call the VOC 1800 318 208**
- Delivery of frozen Moderna to pharmacies coming soon
 - Initially remote
 - Anticipate will be a future ordering option for all pharmacies
 - On receipt frozen vaccine can be stored in a fridge and will thaw in 12 hours. A thawed vial is good for 30 days, stored at 2-8 degrees
- It's better to use a vial on a person (regardless of dose numbers) then have the vial expire in the fridge a few days later
- Transferring of stock between pharmacies encouraged





Excess stock



Contact the VOC 1800 318 208 and provide details e.g. batch number, expiry date and number of doses



Requests will be assessed for suitability considering shelf life, time in transit and clinic location



Once assessed you will receive a notification email confirming collection or disposal instructions



Taskforce can only accept 20 vials or more of Astra Zeneca, and 10 vials or more of Moderna per collection



Please report wastage through CVAS



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Latest Updates



First school COVID-19 vaccine program

- Launched initially in far north Queensland, 13 October, to rollout to FNQ schools
- Now supported by Queensland Department of Health with replication of program to occur across QLD
- Delivering thousands of Moderna vaccinations via outreach to Queensland schools





Third dose for immuno-compromised

- Small cohort of people. Eligible patients will present to their vaccine provider to confirm their eligibility (e.g. letter of confirmation from GP or treating specialist or alternative medical record)
- In absence of suitable evidence, a person may complete the **eligibility declaration form***. Note, they are not required to provide details of their medical condition
- If a pharmacist has any concerns, the patient should be referred to their GP
- If providing a third dose for eligible people, pharmacists should:
 - Follow the clinical advice provided by ATAGI
 - Confirm patient ID
 - Obtain patient consent
 - Check AIR prior to administering the vaccine to confirm previous COVID Vaccine history
 - Retain records of patient interaction and service provision

* <https://www.health.gov.au/sites/default/files/documents/2021/10/covid-19-vaccination-eligibility-declaration-form.pdf>

Claiming and AIR



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Dates	Guild Care	Med Advisor	Direct via PPA portal
Now-till mid November	No ability to record third doses	No ability to record third doses	Claim for third dose using first or second dose option
Mid November - January	Record and upload to AIR. From 14 December can claim additional dose	Record and upload to AIR. From 14 December can claim additional dose	From 14 December can claim additional dose
From January	Record, upload and submit claims	Record, upload and submit claims	

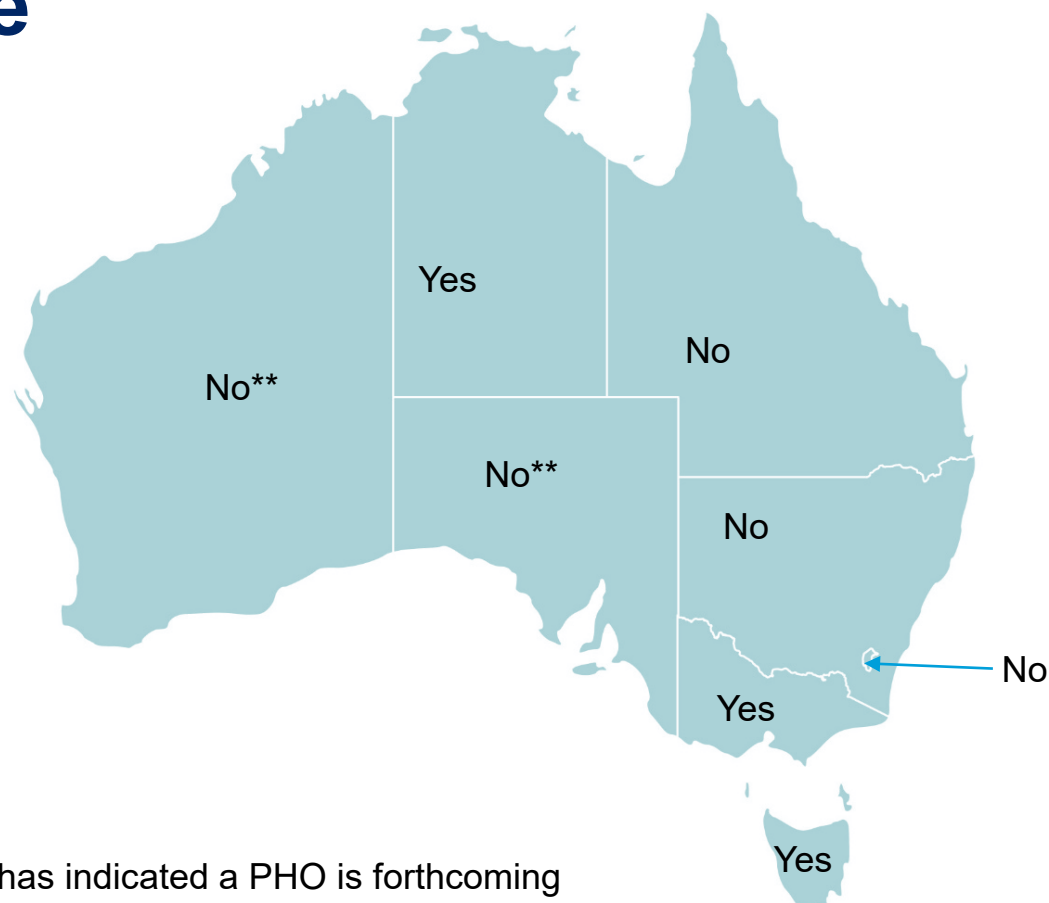
GuildCare, MedAdvisor and PPA will confirm when software enhancements are live

Payment metropolitan (MM1)	Amount
Dose 3**	\$16 or \$26
Payment non-metropolitan (MM2-7)	Amount
Dose 3**	\$19 or \$29

** The third vaccination payment varies. If the patient has not had a vaccine in your pharmacy, remuneration is same as Dose 1. If patient has had all doses in your pharmacy, remuneration is same as Dose 2.



States/territories where Public Health Orders have a direct influence



** Government has indicated a PHO is forthcoming



Workplace COVID-19 Vaccinations

If a Public Order Health (PHO) does not apply to your workplace or your staff, then careful consideration should be given on whether a workplace policy about COVID-19 vaccination is necessary for your workplace. This includes ensuring the policy direction is 'lawful and reasonable'.

Step 1 - Assess

Determine whether an employer directed COVID vaccination is necessary for your workforce operations:

- Risk
- Health & Safety
- Necessity
- Is it a 'reasonable & lawfully direction'

Step 2 - Consult

Consult with staff about the policy about:

- **Why** – Health & Safety
- **Who** – all staff unless a medical contraindication applies
- **When** – reasonable time
- Staff feedback

Step 3 - Implement

- Formally decided
- Educate staff
- Encourage staff to meet the policy's obligations
- Collect/Record evidence to support the policy

Step 4 - Review

- Discuss with staff the necessity of meeting the policy obligations within timelines.
- Consider staff concerns and issues
- Consider whether workplace changes are required

Step 5 – Acceptance / Refusal

- Continue to work with in a positive manner
- HOWEVER If an employee cannot or refuses to abide by the policy – what are the next steps?



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Marketing Campaign Update: *Change in messaging*




**WHEN YOU'RE READY,
WE'LL BE READY TOO.**

Book a chat with us about your COVID-19 vaccine today.

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[BOOK NOW >](#)



"It was actually such a relief to talk with a professional. No pressure, no hard sell, just common sense answers to my questions. Thanks!" - Michelle

Book a chat with us about your COVID-19 vaccine today.

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[BOOK NOW >](#)



**"My pharmacist gave me
the facts, and peace of mind."** - Linda

Book a chat with us about your COVID-19 vaccine today.

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[BOOK NOW >](#)

Campaign messaging has changed direction with theme, 'When you're ready, we'll be here for you' – to help break down barriers, and provide education for vaccine hesitant individuals



Marketing Campaign Update

- Call centres open first week of November
- Ethnic radio commences first week of November in six languages
- Vox Pops conducted to understand public opinion around COVID hesitancy - will be used on social media



findapharmacy.com.au



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Employee Vaccination Program

18 national/state organisations signed



Employee Vaccination Program

18 national/state organisations signed



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Switching on the Guild's COVID-19 Corporate Vaccination program is easy

GuildCare and GuildCare Lite Subscribers

- Select '*Guild Corporate Health COVID-19 Vaccination – AstraZeneca or Moderna*' service in your calendar
- Your pharmacy will then appear in the client booking portal

Non GuildCare Subscribers

Scan QR code to get started



Quality and Safety

Vaccine administration – have you got it right?

Don't forget to check the AIR PRIOR to vaccinating

1

Right
patient

2

Right
vaccine

3

Right
age

4

Right
interval

5

Right
dose

Simple strategies to avoid incidents

- Separate clinics for the different vaccinations
- Use open-ended questions to gather information and vaccination history
- Clear prompts to remind vaccinators about the minimum age for vaccines
- Consistent procedures

Guild Digest

The **Guild Digest** is the pre-eminent publication examining the operation and financial performance of Australian community pharmacies. The Guild Digest is also used in negotiations with the Government for Community Pharmacy Agreements.

Be part of the 50th anniversary edition of the Guild Digest by clicking on the QR Code below to complete the survey

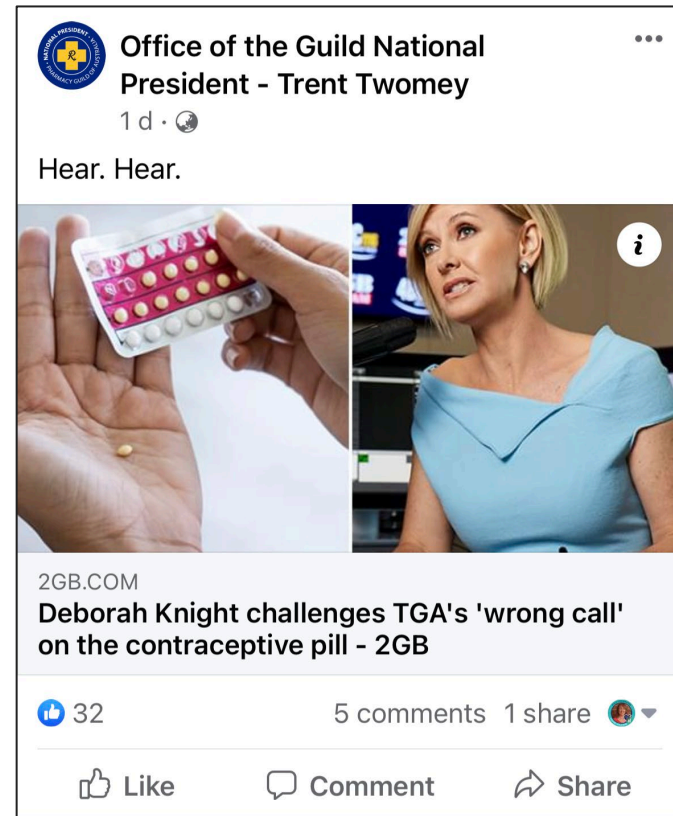


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Oral contraceptive pill



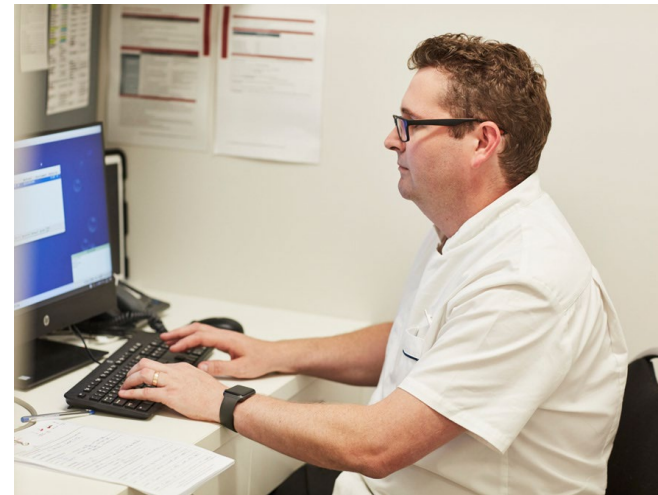


Reminder:

Privacy and data protection

Considerations when engaging with existing or new technology providers:

- Compliance with the Privacy Act
 - Is access to patient personal information necessary?
 - Have you informed the patient?
 - Is the provider's right to access limited to legitimate purposes?
 - Is the provider prohibited from sharing with others?
 - What systems does the provider use to secure data?
- Overseas disclosure of personal information
- Security measures and preventing unauthorised access
- Access to and use of government identifiers





Indigenous Health Programs Webinar

**Presented by Simon Blacker
(CPRIA Sub-Committee Chair)**

Simon will speak about Indigenous Health Programs funded under the 7th Community Pharmacy Agreement (7CPA).

8.00-9.00pm AEDT, Wednesday 27 October

Your questions are encouraged prior to the webinar and incorporated into the presentation

Registration open now





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Recap

Remember to...



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Ask all people
who walk into
your pharmacy if
they are
vaccinated/had
their second dose

Check AIR
before
vaccinating to
confirm age,
brand and
interval

Workplace
COVID-19
Vaccinations -
remember
the five steps

You can
make
additional
orders each
cycle

Return excess AZ
stock by calling
the VOC.
Tel: 1800 318 208

Set up your
Guild
Corporate
Health booking
portal to begin
receiving
bookings

Don't forget to
complete the
Guild Digest
survey

Don't forget to
register for the
Indigenous
Health Programs
Webinar

Any questions covid-19@guild.org.au



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SPECIAL GUEST

Hon. Barnaby Joyce
Deputy Prime Minister and
Leader of the National Party



3 November, 8pm AEDT



Pre-registrations open now





**Remember we are here
for you!**

**Call 13 GUILD OR
covid-19@guild.org.au**