



**The Pharmacy
Guild of Australia**

Industry Update

Prof TRENT TWOMEY National President

**ANTHONY TASSONE National Vice President Health
Economics and Policy**



Acknowledgement of Country



The Pharmacy Guild of Australia acknowledges traditional custodians of country throughout Australia and recognises the continuing connection to lands, waters and communities. We pay our respect to Aboriginal and Torres Strait Islander cultures; and to Elders past, present and emerging.



The Pharmacy
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COVID-19 Vaccine Rollout UPDATE



Today: 4,128,300 vaccines in pharmacy

ASTRAZENECA
1,220,000

PFIZER 12+
664,900

MODERNA
2,200,000

PFIZER 5 - 11
43,400

Number of pharmacies administering by state

Vaccine	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	TOTAL
AstraZeneca	65	1133	19	748	277	94	706	443	3485
Moderna	64	1103	17	728	271	91	699	433	3406
Pfizer	53	809	9	446	202	59	477	319	2374
Pfizer 5 - 11	36	499	5	278	119	-	330	181	1448



Vaccine rollout update

Week commencing 10 January

- 2,719 pharmacies claimed
- 432,362 claims
- \$11 million+ paid to pharmacies

Average weekly spend* on combined 7CPA programs including DAA, staged supply, Diabetes Medscheck, Medscheck, HMR, RMMR, QUM is approx. \$3 million

* (Using average of data published from July 2021-October 2021)



Questions from you

- Moderna for 6-11 year olds
- Novovax
- Remuneration for paediatric vaccinations
- Increased allocations



BREAKING NEWS: Moderna Allocation Increase

- COVID Taskforce has increased allocations for Moderna for pharmacies who ordered a high proportion of their allocation (since mid-December 2021) to further support the rollout of boosters
- An immediate automatic increase to their dose allocation, effective from the ordering window commencing 15 January:
 - Site allocation of <600 doses per week, **increased** to 600 doses
 - Site allocation of 600 doses, **increased** to 750 doses
 - Site allocation of 700 or 750 doses, **increased** to 900 doses

Note: Moderna dose allocation quantity in CVAS is 10 doses per vial. When administering Moderna boosters, ensure that the dosage as a booster dose is 0.25mL (half recommended dose used for the primary course) = 20 doses per vial



BREAKING NEWS: Booster shots

- ATAGI today have revised timing for booster shots from four months to three months, where practicable
- If you have the staff, the stock, the time – go for it



Please continue with Pfizer 5-11 vaccinations as per normal, the changes to booster intervals do not change this cohort of the Program Roll-out



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Covid-19 Rapid Test Concessional Access Program (CRTCA)

ProjectCOVID



Program Duration

Program is from 24 January to 30 April 2022.

Months will be phased as follows:

MONTH 1: 24 January 2022 - 28 February 2022

MONTH 2: 1 March 2022 - 31 March 2022, and

MONTH 3: 1 April 2022 - 30 April 2022



Pharmacy Eligibility

- s90 pharmacy
- Subscribe to GuildCare and have access to ProjectCOVID module enabled. No cost to access ProjectCOVID
- QCPP accredited
- Have own stock of TGA approved RATs
- Have an existing account via PPA Portal
- Agree to CRTCA Program Rules
- Continue to meet eligibility criteria





Who is eligible?

Eligible people must have:

Pension Concession Card

AUSTRALIAN CAPITAL TERRITORY Expires **30 SEP 202X**

CUSTOMER NAME
FIRST LINE ADDRESS
SECOND LINE ADDRESS
THIRD LINE ADDRESS 2690

CRN 111-111-111A

PARTNER NAME	111 111 112A
CHILD ONE	112 111 111E
CHILD TWO	112 111 111C
CHILD THREE	112 111 111D
CHILD FOUR	112 111 111F
CHILD FIVE	112 111 111G
CHILD SIX	112 111 111H

CARD START 30 JUL 202X DSP

Australian Government Services Australia Pensioner Concession Card

Signature of cardholder

This card is NOT transferable servicesaustralia.gov.au/pensionercard

Issued by Services Australia on behalf of the Department of Social Services

Commonwealth Seniors Health Care Card

AUSTRALIAN CAPITAL TERRITORY Expires **30 SEP 202X**

CUSTOMER NAME
FIRST LINE ADDRESS
SECOND LINE ADDRESS
THIRD LINE ADDRESS 2690

CRN 111-111-111A

CARD START 30 SEP 202X SHC

Australian Government Services Australia Commonwealth Seniors Health Card

Signature of cardholder

This card is NOT transferable servicesaustralia.gov.au/seniorshhealthcard

Issued by Services Australia on behalf of the Department of Social Services

Health Care Card (including Low Income Health Card)

Australian Government Services Australia Health Care Card

AUSTRALIAN CAPITAL TERRITORY Expires **21 JAN 202X**

CUSTOMER NAME
CUSTOMER ADDRESS 1
CUSTOMER ADDRESS 2

Signature of cardholder

CRN 111-111-111A

DEPENDENT 1
DEPENDENT 2
DEPENDENT 3
DEPENDENT 4
DEPENDENT 5

CARD START 22 JUL 202X LI

This card is NOT transferable servicesaustralia.gov.au/healthcarecard

Issued by the Australian Government agency, Services Australia on behalf of the Department of Social Services

Department of Veterans' Affairs Gold, White or Orange Card

Australian Government Department of Veterans' Affairs **Veteran** All Conditions within Australia

FIRSTNAME FAMILYNAME

File No. QSM12345
Card expires or on recall 06/20

For what they have done, this we will do

Australian Government Department of Veterans' Affairs **Veteran** Specific Conditions

FIRSTNAME FAMILYNAME

File No. QSM12345
Card expires or on recall 06/20

For what they have done, this we will do

Australian Government Department of Veterans' Affairs **Veteran** Pharmaceuticals Only

FIRSTNAME FAMILYNAME

File No. QSM12345
Card expires or on recall 06/20

For what they have done, this we will do

These cards can also be accessed via a digital wallet



Supplying RATs under the program

A pharmacy must:

1. **Display**, in a prominent location to where the free RATs will be accessed, the **Privacy and Consent Notice** for verbal positive consent to be obtained
2. **Sight**, or have previously sighted, and **record** an eligible person's Commonwealth concession card
3. **Confirm** that verbal positive consent to record these details into the ProjectCOVID module is provided
4. **Confirm** the eligible concession card holder has not already been supplied either:
 - i. Five RATs in the current month (note: 24 – 31 Jan is included as month of Feb) or
 - ii. The full allocation of ten RATs for the three-month period
5. If eligible, **provide** the individual(s) with a supply of RATs (minimum quantity of two RATs per eligible concession card number) and record the supply details in ProjectCOVID

NOTE: supply under the CRTCA Program will be at **no charge** to the concession card holder.



Residential Aged Care Facilities (RACFs)

- RACFs have access to testing under State and Territory arrangements.
- RACF resident (or their carer/family) who holds eligible concession card can present to a participating pharmacy for RATs under this program.



RACF representatives cannot collect RATs on-behalf of residents.



Claiming

- The pharmacy must record **each supply transaction** into ProjectCOVID
- In order to receive payment details to be recorded for each supply transaction please include:
 - Concession Card Number
 - Number of individual RATs supplied (RAT Quantity)
 - Date of supply (Transaction Date) – system generated

ProjectCOVID



Payments

- The pharmacy will be reimbursed \$10 plus GST per RAT, and a handling and administration fee of \$4.30 per supply transaction.
- A minimum quantity of two RATs per eligible concession card number are to be provided per transaction, up to the monthly allocation of five RATs per eligible concession card number.
- Only one transaction i.e. one fee of \$4.30 per eligible concession card number will be permitted in one day at the same Pharmacy.





Payments

Example:

Number of RATs Supplied	RAT Payment (Incl GST)	AHI Payment	Total Payment
2	\$22.00	\$4.30	\$26.30
5	\$55.00	\$4.30	\$59.30

The PPA will make payments:

- First payment expected before the end of February 2022
- Work being undertaken to make subsequent payments fortnightly



Supporting members

Consider:

- Allocation of stock
- Workflow
- Stock on hand





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GuildCare

Access

Activation

A Demo

Project**COVID**

GuildCare Access



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GuildCare Subscriber

(Full or Lite)

you use GuildCare for: Vaccinations,
Project STOP, Professional Programs etc



Gather your PPA Service Provider
ID and QCPP ID

Activate the ProjectCOVID module
in GuildCare when you see the
button appear in the platform
Monday 24th 2022

Non-GuildCare

e.g. I don't have any access to
Project STOP.

OR I access Project STOP from The Cross



Go to

[Ng.guildcare.com.au/projectcovid](https://ng.guildcare.com.au/projectcovid)

Submit form. ~72 hours to gain
access

Gather your PPA Service Provider
ID and QCPP ID

All instructions at : <https://ng.guildcare.com.au/projectcovid>



Finding your PPA Service Provider ID

- Unique 4-6 digit number that maps to a single pharmacy site.
- To find your PPA Service Provider ID, log into the PPA portal, go to Update Details or View Details tab, scroll down, and above your pharmacy's name, you will find your PPA Service Provider ID.
- [User Guide](#) provides step by step instructions.
 - <https://www.ppaonline.com.au/wp-content/uploads/2022/01/Portal-User-Guide-Locating-your-PPA-Service-Provider-ID.pdf>

Support? Contact PPA Support Centre

- support@ppaonline.com.au
- 1800 951 285

Finding your QCPP ID



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Your QCPP ID is a 4-digit number and can be found via:

- The QCPP Customer Portal (portal.qcpp.com)
- Your QCPP Certificate or Accreditation Schedule
- Official correspondence from QCPP



Support? Contact the QCPP Support Team:

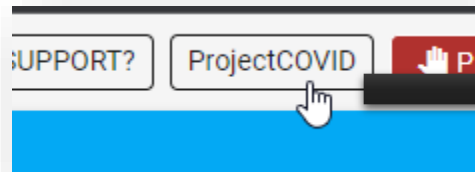
 help@qcpp.com

 1300 363 340

GuildCare Activating ProjectCOVID



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First time, once off prompt to enter your
PPA Service Provider ID and QCPP ID into GuildCare

Admin

Pharmacy Details External IDs

QCPP ID

PPA Service Provider ID

SAVE

User Guide will be available:
<https://ng.guildcare.com.au/projectcovid>

A Demo

GuildCare

ProjectCOVID

ProjectCOVID

Reference: NKVp7d83

Transaction Date *

19/01/2022



Click Allow

CANCEL

ALLOW

By clicking "Allow" I confirm that I have read and acted in compliance with the Program Rules as found [here](#)

Recipient Consent



Recipient has given informed consent*

Print

Recipient Details

ID Type *

Concession Card or
DVA (Gold, White,
Orange)

ID Number *

345234123A

Enter Concession Card type
and number

List Past Transactions

Click List Past Transactions

Past Transactions

Date	Product	Qty	Postcode	State	Status	Comments
------	---------	-----	----------	-------	--------	----------

0 of 0



Check History

Current Transaction

Record quantity:
"2" or "5"

Qty *

2

Directions Of Use

Notes/Comments



Support

CRTCA Program enquiries:

- Pharmacy Programs Administrator in the first instance
 - **Phone:** [1800 951 285](tel:1800951285) (9am-8pm AEDT) Monday-Friday or
Email: support@ppaonline.com.au

ProjectCOVID technical software enquiries:

- support@guildcare.com.au
- Cannot support with interpretation of Program Rules or Past Transactions

Customer enquiries:

- Coming soon



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findapharmacy.com.au



Find a pharmacy website

Will be updated to show pharmacies participating in the Concessional Access Program – 24 January

Week ending 13 January:

- **Website Traffic** - 134,350 unique visitors to the site
- **Appointment Bookings** - 65,375 direct digital bookings

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COVID-19 ▾ Our Services About the Pharmacy Guild Advice

Health services, including COVID-19 vaccines - now available at your local Pharmacy

Enter your details below to find your nearest participating community pharmacy and book your appointment online today, or request a call back if you would like assistance.

You can book your COVID-19 vaccine online today.

First Name

Last Name

Email

Postcode

Is the person being vaccinated under the age of 18?

Yes No

Book Now

Find a Pharmacy - Dec 2021

Watch later Share

36 MILLION

80% OF PEOPLE OVER 16 = DOUBLE VACCINATED

Updating Pharmacy details published on Find a Pharmacy



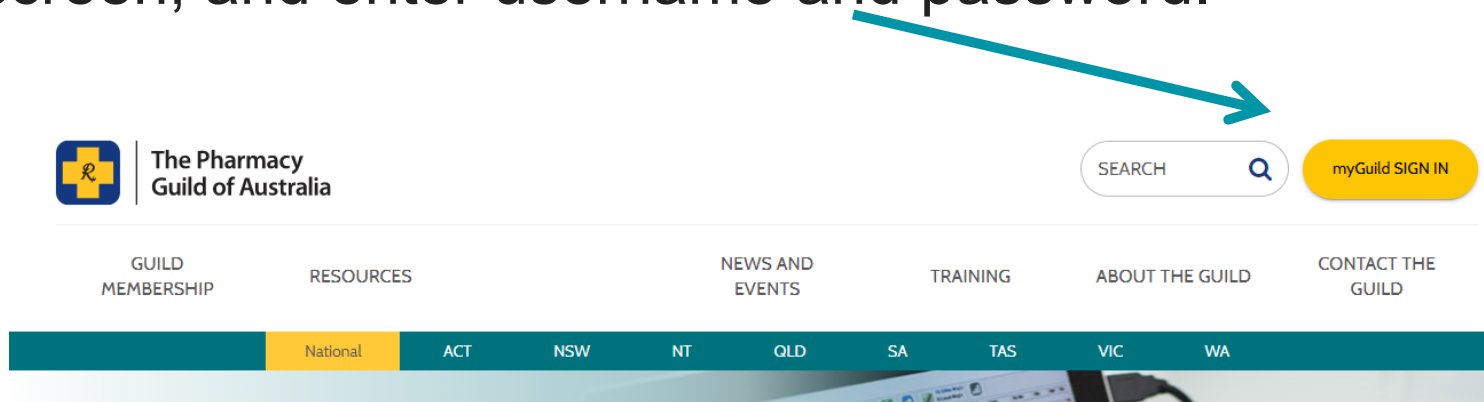
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Update yourself, anytime, via MyGuild

All Proprietors have a myGuild Account (even non-members)

If you know your myGuild login details complete the following

- **Step 1** - Go to www.guild.org.au and click on the yellow **myGuild SIGN IN** button on the top right-hand side of the screen, and enter username and password.



Updating details published on “Find a Pharmacy” via MyGuild

- **Step 2** – Select **My Pharmacy Details** from the menu on the right side.
- **Step 3** – Select the **Pharmacy** you wish to update from the dropdown manual.
- **Step 4** – Expand “**Pharmacy Services**”

Pharmacy Roles	+
Trading Hours	+
Pharmacy Services	+
Pharmacy Languages	+
Invoicing Details	+
Ownership	+

SAVE ALL



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Branch Demo

-  BUSINESS SUPPORT
 - CUSTOMER EXPERIENCE INDEX
 - PROFESSIONAL SERVICES VIABILITY TOOL
 - SEE ALL →
-  PBS PRICING CHANGES
-  WORKPLACE RELATIONS
-  WAGE RATES
-  GUILD NEWSFEED
-  UPDATE MY DETAILS
-  MY PHARMACY DETAILS
-  MYGUILD FAQs

Updating details published on “Find a Pharmacy” via MyGuild



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- **Step 5** – select **Concessional Access RAT**
- **Step 6** – select **provided yes** and **publish yes**
- **Step 7** – scroll to the bottom and select **SAVE ALL**

Services	Provided	Published	Description
Concessional access RAT	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	Part of the concessional access to the RAT program



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Other updates

Essential Workers returning to work – National approach



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Essential workers are no longer required to self-isolate for 7 days if a negative result on the first day and have no symptoms

Must be tested every second day until day 6

Must wear a mask

Must monitor for symptoms until day 14

If symptoms develop or a positive result returned – must leave the workplace and isolate

Aust Govt has pharmacy classified under Allied Health

Work Permissions and Restrictions for Essential Workers – Interim Guidance – 13 January 2022

[Essential Services - Interim Guidance - 13 January 2022.pdf \(pm.gov.au\)](#)

Essential workers RTW



Western Australia

- No change to self isolate directions - 14 days

ACT

- Unvaccinated: No change to self isolate directions
- Depends upon the workplace risk assessment
- **Workforce Shortage - Fully vaccinated**
 - If day 6 test negative, can leave quarantine after day 7 and RTW day 8
 - Risk mitigation measure to be implemented
- **Critical Workforce Shortage - Fully vaccinated**
 - If negative on initial test - RTW can occur
 - Risk mitigation measure to be implemented

[Information for health professionals - COVID-19 \(act.gov.au\)](#)

Tasmania

- Needs to be approved by WorkSafe as a critical worker. Depending the exposure or risk determines the necessary approach

[Temporary exemption from close contact quarantine for critical workers in critical industries | Coronavirus disease \(COVID-19\)](#)

South Australia

- **As 12 Jan 2022, pharmacy not listed as critical workers.**

[Permissions-for-close-contact-critical-workers-to-return-to-worksite-during-quarantine-period-for-COVID-19-8PM.pdf](#)

[Testing and quarantine requirements for contacts of a COVID-19 case](#)

Essential workers RTW



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Northern Territory

Pharmacy is essential workplace.

[CHO Directions No. 131 of 2021 - Directions for Territory border restrictions \(nt.gov.au\) - p 18](#)

Queensland

Pharmacist is the only critical worker in a pharmacy

- Employer in critical industry can create a list of critically essential roles. A close contact who performs critical role is considered a critically essential worker.
- Critically essential workers can leave quarantine to carry out role if no symptoms & fully vaccinated (2 doses of vaccine &, if eligible, a booster shot)
- Test on day 6 of the quarantine period. If symptoms, return to quarantine and not RTW until negative test result & symptoms resolve

New South Wales

- **Pharmacy workers are critical workers**
- Exempt from isolation if asymptomatic. If symptomatic, must have PCR test, not RTW until negative result
- Critical workers - daily RAT for 7 day period from last contact with the diagnosed person. Must notify employer of each result

Victoria

- **Critical workers = Pharmacist, Dispensary Tech/Assistant & supervisor of vaccination services**
- Exemption applies to close contacts with no symptoms & negative RAT test daily for 5 days, before attending work. Only allows person to attend work - must otherwise quarantine
- If exempted worker develops symptoms or positive RAT test, exemption no longer applies. Person must isolate for 7 days & notify their employer.



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APP
2022
24-27 MARCH
GOLD COAST

Hurry!
Early bird closes
Monday 24 January!



BOOK WITH CONFIDENCE

100% refund guarantee*

*Terms and conditions apply



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TOURISM
& EVENTS
Queensland





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**Remember we are here
for you!**

**Call 13 GUILD OR
covid-19@guild.org.au**