

QUEENSLAND COMMUNITY PHARMACIES

are leading the way in primary healthcare

Community Pharmacy Vital Facts



8,494

**PRACTISING
PHARMACISTS**
are registered in
Queensland¹



OVER
1,295
**COMMUNITY
PHARMACIES**
are located in
Queensland²



As of May 2026

95%

of pharmacies in Queensland have
achieved **QUALITY ASSURANCE
THROUGH THE QUALITY CARE
PHARMACY PROGRAM (QCPP)**³



On average, consumers
visit a pharmacy

**18 TIMES
PER YEAR**⁴

COMMUNITY
PHARMACISTS
ARE ONE OF THE
**MOST TRUSTED
PROFESSIONS**⁵



84%

of consumers
TRUST ADVICE from
pharmacists⁵

.. 2.5KM ..>

96%

of consumers are
WITHIN 2.5KM of a
community pharmacy in
CAPITAL CITIES⁶

+ PHARMACY



<.. 2.5KM ..

74%

of consumers
are **WITHIN 2.5KM** of a
community pharmacy in
the rest of Australia⁶

Queenslanders visit
www.findapharmacy.com.au
to find their community pharmacy and available health services



In Queensland, each year, thousands of women access immediate treatment for uncomplicated urinary tract infections at their community pharmacy.⁷

From 1 July 2025, Queensland women now also have permanent access to hormonal contraception services from appropriately trained community pharmacists.



Approximately 300 appropriately trained and authorised community pharmacists can manage a range of acute common conditions such as ear infection, shingles, school sores, and nausea and vomiting. This scope of practice reduces the burden on other parts of the healthcare system, including emergency departments.



In 2025, almost one in every three Queenslanders chooses to visit their local community pharmacy for their flu vaccination.⁸

Community pharmacists can administer flu vaccinations and a range of other immunisations to all Queenslanders aged 6 months and older.



Since everyday health conditions become permanent on 1 July 2025, there have been more than 4300 occasions of service, with hormonal contraception being the most accessed. From that date, Queenslanders have had permanent access to this nation-leading care.



Community pharmacies support public health initiatives to improve social, economic, and health outcomes:

- Aboriginal and Torres Strait Islander specific programs (Closing the Gap, Remote Area Aboriginal Health Services Program, Indigenous Dose Administration Aids)
- Opioid dependence treatment community pharmacy program
- Take Home Naloxone program
- Return Unwanted Medicines Project
- Pharmacy Needle and Syringe Program
- Tailored medication management reviews and initiatives
- National immunisation program vaccinations in pharmacy program
- Women's Health Services - Urinary Tract Infection Community Pharmacy Service, Hormonal Contraception Services
- Diagnose, treat, prescribe and refer for a range of everyday and long-term health conditions.



Patients accessing services provided by community pharmacists rated their care as excellent or very good and would speak highly of the service to family and friends.

77% of patients reported they would have had to wait longer had they accessed care another way.⁹

23% of Queenslanders have presented at an Emergency Department over the past 3 years because they could not get an appointment at the GP.⁹

