

# II

## GUILD LEARNING & DEVELOPMENT



# CERTIFICATE II IN COMMUNITY PHARMACY SIR20112

## PHARMACY ASSISTANT TRAINING

### Course outline

The Certificate II in Community Pharmacy will provide the new employee or those seeking to work in a community pharmacy with the basic skills required to work as a pharmacy assistant.

This qualification has been designed to provide the learner with a solid range of both pharmacy and retail skills to ensure that they can operate effectively in a community pharmacy.

This qualification will provide the skills needed to be a productive member of a pharmacy team and the knowledge needed to provide customers with quality health care information and advice.

### Entry requirements

There are no formal entry requirements; however applicants would be expected to have a minimum Year 10 education level with good English skills.

### Course length

The length of this course will vary depending on the delivery structure. Full-time 1 year; part-time 2 years.

### Delivery methods

This qualification can be completed on-the-job whilst working in a community pharmacy.

Support is provided by a qualified Guild trainer and a range of detailed training and assessment resources. This training may also be delivered in

our pharmacy-simulated training rooms. Contact the Guild Branch in your state to check availability of this delivery method.

### Pricing

Government funding may be available. Please contact Guild Learning and Development on 02 9467 7130 for more information.

### Course structure

The Certificate II in Community Pharmacy consists of 18 units - 12 core units and 6 elective units.

This qualification includes the unit SIRCHCS201 Support the supply of Pharmacy Medicines and Pharmacist Only Medicines. The completion of this unit will ensure that Quality Care Pharmacy Program (QCPP) requirements for supply of scheduled medicines is met.



Guild Pharmacy  
Academy

**For enrolment details or further information contact Guild Training NSW**

**Tel:** 02 9467 7130 | **Email:** [learning@nsw.guild.org.au](mailto:learning@nsw.guild.org.au) | **RTO** 0452

# SIR20112 Certificate II in Community Pharmacy Core Units

UNIT CODE	UNIT NAME
<b>CORE UNITS</b>	
SIRCHCS201	Support the supply of Pharmacy Medicines and Pharmacist Only Medicines
SIRXCCS201	Apply point-of-sale handling procedures
SIRXCCS202	Interact with customers
SIRXINV001A	Perform stock control procedures
SIRXRSK201	Minimise loss
SIRXCLM101	Organise and maintain work areas
SIRXWHS101	Apply safe work practices
HLTIN301C	Comply with infection control policies and procedures
SIRXIND101	Work effectively in a customer service environment
SIRXCOM101	Communicate in the workplace to support team and customer outcomes
SIRCIND201	Operate in a community pharmacy framework
SIRXMER201	Merchandise products
<b>ELECTIVES</b>	
SIRCPPK201	Assist customers seeking commonly requested vitamins, minerals and supplements
SIRCPPK202	Assist customers seeking eye and ear products
SIRCPPK204	Assist customers seeking oral care products
SIRXRPK002	Recommend hair, beauty and cosmetic products and services
SIRXSLS201	Sell products and services
SIRCIND202	Plan a career in community pharmacy