



COVID-19 Community Pharmacy environmental cleaning and disinfection

Clear pharmacy serving bench tops of all clutter and products to allow for easy cleaning after each patient and to prevent air borne droplets landing on products. ¹

Cleaning staff should wear impermeable disposable gloves and use alcohol-based hand rub before putting on and after removing gloves.

Why? Because contamination on surfaces touched by employees and customers is one of the main ways that COVID-19 spreads².

Types of services and guidance on how to clean:

- **Frequently touched** surfaces with **patient interaction / care** (waiting areas, script in counters, consultation rooms / areas)
 - Should be cleaned between ***each episode of patient care***
 - [5 moments of hand hygiene](#) [alcohol-based hand rub]
 - Staff to wear short sleeved garments, or sleeves must be rolled above the elbow
 - Detergent solution or detergent-impregnated wipes can be used
- **Frequently touched** hard surfaces (door handles, tabletops, light switches, POS machines, keyboards, computer / touch screens)
 - Should be cleaned frequently every two hours by pharmacy staff
 - Detergent solution or detergent-impregnated wipes can be used
- **Minimally touched** surfaces (floors, windows inside and out)
 - Should be cleaned at the end of day (daily); or when visibly dirty
 - Detergent solution or detergent-impregnated wipes can be used
- **Product stock**
 - Clean general surfaces and fittings when visibly soiled and immediately after any spillage.
 - Detergent solution or detergent-impregnated wipes can be used

Disclaimer: *These Guidelines are to provide pharmacists with information to assist them in safely operating their pharmacy and meeting community needs during the COVID-19 pandemic. These Guidelines do not replace the need for pharmacists to exercise professional discretion and judgment and to comply with relevant laws and professional standards and codes. The Guidelines do not include detailed legislative requirements with regards pharmacy practice.*