

# SIR40116 Certificate IV in Community Pharmacy

**COURSE INFORMATION** 

When quality counts

#### **CONTACT GUILD TRAINING TODAY!**

**GUILD.ORG.AU/TRAINING** 

NSW & ACT: 02 9467 7130 or learning@nsw.guild.org.au QLD: 07 3831 3788 or admin.training@qldquild.org.au TAS: 07 3831 3788 or admin.training@qldquild.org.au

WA: 08 9429 4100 or training@wa.guild.org.au VIC: 03 9810 9988 or training@vic.guild.org.au

SA: 08 8304 8300 or trainingsa@sa.guild.org.au NT: 08 8944 6900 or office@ntguild.org.au

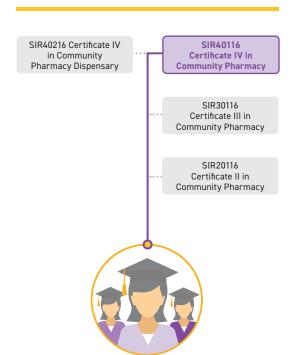






# **Certificate IV in Community Pharmacy**

Develops the management skills needed to coordinate pharmacy operations and lead staff, as well as providing specialised, advanced skills across key pharmacy areas.



# Who should complete this training?

This qualification will benefit experienced pharmacy assistants who are looking to expand their skills to become a senior pharmacy assistant or front-of-shop manager.

Senior pharmacy assistants are often responsible for the management of particular functions in the pharmacy, the management of a range of health categories or for the supervision of pharmacy staff.

Accredited training can help you develop management skills and provide specialised support in the pharmacy, while granting you formal recognition of your existing skills.

## What training do I need?

This qualification provides you with the next step in your career in community Pharmacy. The Certificate IV in Community pharmacy can further build your knowledge of key health conditions and product knowledge or develop new skills in dispensary or supervision.

This qualification is nationally recognised in all states and territories of Australia.



Available for all qualifications, the RPL process recognises the skills and competencies gained through work experience, prior training and life experience.

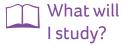
Through RPL, competency may be granted for specific units within community pharmacy qualifications, meaning some pharmacy assistants can finish their course earlier than expected.



# How long will the course take to complete?

The Certificate IV in Community Pharmacy is a flexible course that can be tailored to meet your learning requirements and career goals.

We will work with you to develop a training plan to meet your needs and the needs of your pharmacy. Most pharmacy assistants complete the course in around 12 months.



To complete the Certificate IV in Community Pharmacy you will need to complete 14 units—3 core units and 11 elective units.

The core units will provide you with foundation skills in leading and managing staff and coordinating key pharmacy functions. The elective units provide you with the opportunity to increase your knowledge of health conditions and advanced product categories.

There are also a range of units to assist you in developing skills in merchandising, quality assurance, marketing and human resource management.

The elective units have been grouped into two streams, Management and Health.

For more information regarding the units studied please see the back of the flyer.



# What are the entry requirements?

To undertake a Certificate IV in Community Pharmacy you:

- Need to be employed in a Pharmacy
- Have achieved the Certificate III in **Community Pharmacy** OR
- Have relevant industry employment experience as a community pharmacy assistant in a job role that has involved the application of skills and knowledge described in core units of competency from SIR30116 Certificate III in Community Pharmacy, and
- Have a statement of attainment in the unit SIRCIND002 Support the supply of Pharmacy Medicines and Pharmacist Only Medicines.

The course has entry requirements which include:

- Having access to a computer or device with internet access
- A degree of digital literacy which allows you to upload documents, recordings and complete your assessments online Minimum age requirements vary based

on state legislation. Please contact us so we can discuss your state's legislation requirements.



The Certificate IV in Community Pharmacy is a flexible course so we can start as soon as you are ready.



# How much will this qualification cost?

Eligibility requirements apply to government funded courses which can impact the cost of a course.

Successful completion of a course under governement funding may restrict your ability to access further funding.

Payment plans are also available.

So the sooner you contact us the better.

#### **OUR TRAINERS**

- Qualified and experienced
- Have current and extensive pharmacy experience
- Understand the needs of you and your pharmacy

#### **OUR SUPPORT**

- Dedicated trainer for the term of your qualification
- Provide regular contact either via phone, email or face-to-face
- Responsive to your needs

#### **OUR RESOURCES**

- Developed by pharmacy experts
- Designed to reflect current pharmacy practice
- Focus on providing solutions for your customers

#### **OUR CAPABILITIES**

- Industry leaders
- Flexible delivery distance, on-line and face-to-face
- Access to government funding
- Payment plans available

GOVERNMENT FUNDING OR INCENTIVES MAY APPLY

Make sure you contact our training specialists to discuss eligibility.



# **Certificate IV in Community Pharmacy**

#### Core units

BSBLDR403

Lead team effectiveness

HLTWHS003

Maintain work health and safety

SIRCCPM001

Assist in managing Pharmacy Medicines and Pharmacist Only Medicines

## Elective unit options - specialised streams

#### MANAGEMENT

SIRCCPM004

Manage pharmacy sales and service delivery

IRCCPM00

Manage pharmacy premises, equipment and merchandise

SIRCCPM006

Develop a pharmacy product and service range

BSBHRM405

Support the recruitment, selection and induction of staff

SIRXHRM002

Maintain employee relations

SIRCCPM00

Coordinate a pharmacy quality system

BSBMGT403

Implement continuous improvement

SIRXRSK002

Maintain store security

SIRRINV002

Control stock

BSBCUS40

Coordinate implementation of customer service strategies

SIRXCEG003

Build customer relationships and loyalty

#### **HEALTH**

HLTAAP001

Recognise healthy body systems

SIRCINF0

Use pharmacy practices for infection control

SIRCHCSO

Supply and hire home health care aids and equipment

SIRCHCS00

Test blood pressure and advise on self-monitoring

SIRCHCS004

Test blood glucose and advise on equipment and services for diabetes management

SIRCPPA012

Assist customers with asthma-care aids and equipment

SIRCPPA014

Assist customers with continence management products

SIRCPPA015

Assist customers with wound care products

SIRCPPA001

Assist customers with vitamins, minerals and supplements

SIRCPPA017

Assist customers with complementary medicines

SIRCHCS006

Coordinate pharmacy health promotions

### **NEXT STEPS?**

#### CONTACT GUILD TRAINING TODAY! GUILD.ORG.AU/TRAINING

NSW & ACT: 02 9467 7130 or learning@nsw.guild.org.au QLD: 07 3831 3788 or admin.training@qldquild.org.au TAS: 07 3831 3788 or admin.training@qldquild.org.au

WA: 08 9429 4100 or training@wa.guild.org.au VIC: 03 9810 9988 or training@vic.guild.org.au

SA: 08 8304 8300 or trainingsa@sa.guild.org.au NT: 08 8944 6900 or office@ntguild.org.au

