

1 July NDSS changes – Are you ready?

Set up your preferred CSO Distributor (CSOD) and PharmX details via NDSS Connect.

- see NDSS Fact sheet [Steps Access Points need to take by 6 June 2016](#).

Complete and submit the [Direct Debit Request](#) to Diabetes Australia. Note that these are new arrangements with Diabetes Australia. Previous arrangements with State/Territory Agents will cease from 1 July 2016.

Note:

If either of the above are not received by Diabetes Australia by 2:00PM on 30 June 2016, your pharmacy will not be able to submit orders through NDSS Connect to your pharmacy wholesaler until the above information is provided.

If you have already submitted the above information, please do not submit it again.

Accept the Extension of Access Point Agreement recently sent to all NDSS Access Points. Members should note that if a formal written acceptance to the offer is not received, continuing to supply NDSS products or to claim a handling fee after 1 July is taken to be acceptance of the offer ("Acceptance by Conduct").

Prepare staff for administrative changes – Diabetes Australia has prepared some 'frequently asked questions' to explain the administrative changes to pharmacy staff. These can be accessed from

- see the NDSS Fact sheet [Access Points: Frequently Asked Questions](#)

Prepare staff for handling requests for Insulin Pump Consumables – Diabetes Australia has prepared some training resources and quick reference sheets are available through the [NDSS Portal](#).

All NDSS Access Points were sent an email on Thursday 23 June, with details on how to access these. The email was sent to the registered email address provided to the NDSS, and may be a business or private email address. You will need to activate your user account using the steps outlined in the email. If you have any questions please contact 1300 136 588.

All blood glucose test strips will be de-listed from the PBS from 1 July and pharmacists cannot dispense any prescriptions as pharmaceutical benefits.

Patients will need to be registered with the NDSS to access subsidised supply. Diabetes Australia will provide a quick reference sheet for pharmacies on how to manage this process. This information will be available on the [NDSS Portal](#) by close of business on Wednesday 29 June 2016.

From 1 July, Closing the Gap arrangements will apply to the NDSS co-payment for Aboriginal and Torres Strait Islander people.

Diabetes Australia will provide a quick reference sheet for pharmacies on how to manage this process. This information will be available on the [NDSS Portal](#) by close of business on Wednesday 29 June 2016.

Ordering – Orders for NDSS stock will continue to be managed through NDSS Connect for delivery at no charge by the pharmacy's preferred wholesaler. NDSS orders will be transmitted to the wholesaler via the PharmX gateway and pharmacies will control when an order is submitted, providing greater flexibility to meet urgent requirements – orders received by the wholesaler before the normal cut-off will be delivered the following day. Information about general NDSS ordering as well as ordering Insulin Pump Consumables is available through the [NDSS Portal](#).

NDSS stock on hand – the new ordering arrangements provides pharmacies with greater flexibility for ordering on demand to meet urgent order requirements. Users of Insulin Pump Consumables have been advised that pharmacies do not carry stock on hand and to allow sufficient time for a pharmacy to take delivery of an order.

Payments – As the NDSS administrator, Diabetes Australia will manage the payments to and debits from pharmacies. Patient co-payments will be debited from the pharmacy's bank account weekly and remuneration for the handling fee (\$1 per item) will be deposited monthly.