



## **MEMBERSHIP REFUND POLICY**

### **ELIGIBILITY FOR REFUND**

Refunds/cancellations for Guild membership will be considered under the following circumstances:

- In the event of a pharmacy sale resulting in a change of ownership, the Queensland Branch will refund the membership fee from the date of the pharmacy sale until the expiration of the membership term.
- Any exceptional circumstances deemed valid by management.

### **REFUND REQUEST PROCESS**

- In all circumstances, the Queensland Branch must be notified in writing.
- Requests should be sent to the membership team via [membership@qldguild.org.au](mailto:membership@qldguild.org.au)
- The request must include the reason for the refund and any supporting documentation if applicable.

### **REFUND PROCESS**

- If a refund is approved, it will be processed using the original method of payment.
- Refunds may take 14 days to process and reflect in the member's account.

### **MEMBERSHIP TERMINATION**

Requesting to cancel or refund membership may result in the immediate termination of all membership privileges and access to member-exclusive resources and events.

By becoming a member of The Pharmacy Guild of Australia, Queensland, you acknowledge that you have read, understood, and agree to the terms and conditions outlined in this Membership Refund Policy.

For refund inquiries or assistance, please contact [membership@qldguild.org.au](mailto:membership@qldguild.org.au)

**Queensland Branch** A.B.N. 87 076 197 623

132 Leichhardt Street SPRING HILL Q 4000

PO Box 457 SPRING HILL Q 4004

Telephone: + 61 7 3831 3788

Email: [guild.qld@qldguild.org.au](mailto:guild.qld@qldguild.org.au) Internet: [www.guild.org.au](http://www.guild.org.au)