



## COVID-19 Community Pharmacy Isolation Room/Area

*The below principles should be referred to when allocating a pharmacy room / area for the purposes of COVID-19 isolation.*

- Prepare signage for the room/area such as ‘Do not enter unless authorised and wearing a mask and appropriate protective equipment.’
- Ensure all staff are aware the area is to be used for suspected / confirmed COVID-19 patients only
  - Room/area should be clearly signed and be ready for patients who present to the pharmacy.
- Be an area which is free of clutter and non-essential furniture and items.
- Be able to be separate area when in use.
- If a room is not available, an area needs to be identified that will keep a patient at least 1.5m from staff and other patients in the pharmacy.
- Have a patient ‘support pack’ which could include bottled water, disposable tissues, alcohol-based hand sanitiser and a clinical waste bag.
- Ensure there is at least one appropriate skilled pharmacy staff member is designated to be the liaison with the patient. This person must use a surgical / protective mask and, as necessary, other protective equipment at all times.
- Should be a mechanism to ensure there is regular contact between suspected patient/s and designated pharmacy staff whilst the patient/s are in the isolation room/area.
- Attempt to have the same staff member review the isolated patient to preserve protective equipment, and limit the number of people who have contact with the person.

For further information about how to manage patients with suspected or confirmed COVID-19 refer to: <https://www.health.qld.gov.au/clinical-practice/guidelines-procedures/novel-coronavirus-qld-clinicians>

### Disclaimer

*These Guidelines are to provide pharmacists with information to assist them in safely operating their pharmacy and meeting community needs during the COVID-10 pandemic. These Guidelines do not replace the need for pharmacists to exercise professional discretion and judgement and to comply with relevant laws and professional standards and codes. The Guidelines do not include detailed legislative requirements with regards pharmacy practice.*