







# Health Advice Plus Modules Q & A

## ABOUT THE HEALTH MODULES

The Health Advice Plus health modules are a complete solution for delivering professional services within specific disease state management areas, or health promotions. Each module is a ready-to-use kit to make it easy for you to execute the service, including marketing material, staff training, management processes and QCPP templates. In addition to the modules outlined in the following table, a Leave of Absence module is also in the final stages of development and a final module is yet to be determined.

Module Topic	Standard	Advanced
 <b>Prescription Check-Up</b>	Promotes the better use of medicines and the optimal uptake of 6CPA programs, third party funded programs and other pharmacy services such as prescription reminder services.	
 <b>Health Check</b>	Assists the pharmacy in implementing a Health Check professional service which incorporates height, weight, lifestyle assessment and advice and blood pressure measurement.	Assists the pharmacy in implementing a more advanced Health Check professional service which adds cholesterol and blood glucose measurement, AUSDRISK assessment and K-10 Anxiety and Depression assessment.
 <b>Heart Health</b>		Screening program designed to raise the awareness of patient's risk of heart attack or stroke. Incorporates blood pressure and lipid testing and CVD risk assessment.
 <b>Asthma</b>	Focuses on improving patient outcomes through optimal inhaler technique and adherence and review of asthma action plan. Also incorporates an optional inspiratory flow check using an In-Check dial device.	
 <b>COPD</b>		Utilises the Piko-6 device and patient questionnaires to screen for potential airflow obstruction.
 <b>Diabetes</b>	<b>PENDING TRIAL OUTCOMES</b> A screening module is to be developed pending the outcome of the current Pharmacy Diabetes Screening Trial. The module will also focus on promoting improvement of modifiable risk factors.	Focuses on diabetes management, targeting existing diabetic patients and assisting them to manage their diabetes. Incorporates MedsCheck, lifestyle checks, NDSS supply, management of travel and sick days.

## HOW MUCH DO THE HEALTH MODULES COST?

Health modules are only available to pharmacies who have purchased a Health Advice Plus program. The Gold level of the program includes three health modules and the Silver level includes one health module. Although no health modules are included in the Bronze level of the program, those pharmacies can purchase them at a cost of \$495.00 plus GST per health module. Additional health modules can also be purchased by pharmacies in the Gold and Silver programs.

## WHAT IS A STANDARD MODULE?

The standard health modules are designed to formalise systems and marketing around services that you are already most likely delivering. In general, the standard modules are easier to implement than the advanced modules. The standard modules require devices that are readily available in most pharmacies such as blood pressure monitors and tools for weight management.

## WHAT IS AN ADVANCED MODULE?

The advanced health modules are for pharmacies who want to deliver a higher level of professional services to their patients. The advanced health Modules are better suited to pharmacies who meet the module criteria and have successfully delivered a range of services within their pharmacies previously, such as cholesterol testing and blood glucose monitoring.

## WHAT IS THE DIFFERENCE IN THE MATERIAL PROVIDED IN A STANDARD AND ADVANCED MODULE?

Depending on the topic, the difference may only be in the staff training notes and clinic process notes. These notes will detail the further screenings or tests the pharmacist will need to conduct to offer a higher level of screening and testing to their patients. Others such as the Asthma and COPD modules will focus on two different screenings or tests offered to the pharmacy. The Standard Asthma Module is designed so that the pharmacy discusses with the patient their inhaler technique and Asthma Action Plan, with the option of using an In-check dial device to measure their inspiratory rate. The Advanced COPD Module consists of a full COPD screening assessment using a Piko-6 device or similar to test the patient. As such, the marketing materials will be different for modules like this to reflect the actual services provided.

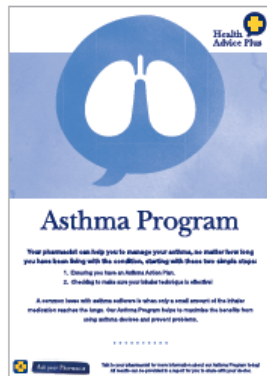
## WHAT IS PROVIDED TO A PHARMACY AS PART OF THEIR HEALTH MODULE PACKS?

Health Modules pack content varies with the clinic topic but may include:

- Online training
- Staff training notes
- Clinic process notes
- QCPP-aligned templates
- Point of sale collateral including but not limited to:
  - Consumer posters
  - Counter mat
  - Counter stand
  - Staff badges
  - Local area marketing templates and process guides

## WHAT DOES THE HEALTH MODULE MATERIAL LOOK LIKE?

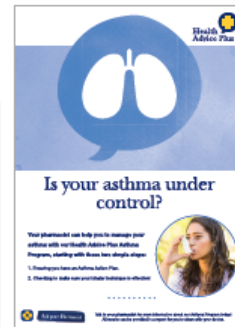
# Health Module Asthma Program



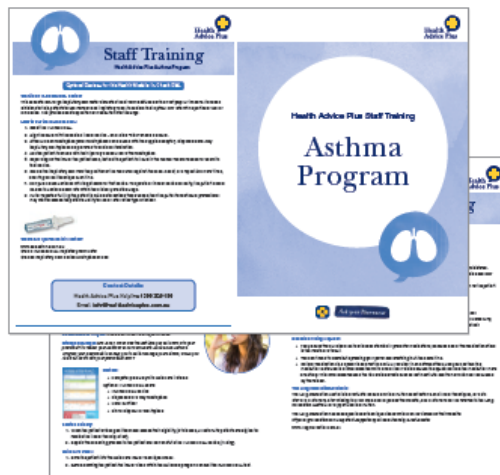
Poster



Counter Mat



Counter Stand



Staff Training Notes



Customer Tip Sheet



Staff Badge

## HOW CAN I GET MORE INFORMATION?

Information is available at [www.healthadviceplus.com.au](http://www.healthadviceplus.com.au)

Alternatively, you can contact the Health Advice Plus helpline:

Phone: 1300 309 190

Email: [info@healthadviceplus.com.au](mailto:info@healthadviceplus.com.au)